

Integrated Medication Management

Increase efficiency and reduce risk through comprehensive, integrated medication management.

Pictured: **Jannet Brown**, PointClickCare Customer



An estimated 2 million adverse drug events occur each year, 93,000 of which are life threatening or fatal and represent 4 billion in excess healthcare expenditures. How can senior care providers eliminate them?

Reduce your organization's medication risks.

A standards-based solution that supports electronic exchange of medication info and pharmacy orders.

Reduce care providers' burden and risk.

While resident medication regimens in senior care environments have become increasingly more complex, care providers and pharmacy providers don't have to be a part of the astounding adverse drug event statistic.

Managing complex medication regimens is not easy. It requires a two-part approach to define and manage medication use, to protect not only the resident, but also care providers from the consequences associated with medication errors and the potential for adverse drug events. The first is the interdisciplinary team, which includes the physician, nurse, and pharmacist. The second is the intelligent use of technology.

With Integrated Medication Management (IMM), providers have a standards-based solution that supports the seamless, real-time electronic exchange of medication information and pharmacy orders between PointClickCare's Electronic Health Record (EHR) platform and pharmacy systems.

What is Integrated Medication Management?

Integrated Medication Management combines three components of PointClickCare's EHR platform — Order Management, Pharmacy Integration and Electronic Medication Administration Records (eMAR) modules — that work seamlessly together to provide maximum benefit to a provider's medication administration processes and workflows.



Order Management enables staff to enter orders in the EHR using a standard medication library. Drug interaction and formulary checking, order queuing and secondary confirmation of orders by another practitioner assist in the prevention of errors prior to dispense.

The Pharmacy Integration layer eliminates the need for most phone calls and faxing of orders between the care provider and pharmacy. Any changes to an order made by the pharmacy for formulary requirements, generic and/or therapeutic substitutions, are automatically sent back to PointClickCare for the nurse to review, further preventing the

potential for error and potential of resident risk.

eMAR takes the complexity out of the medication administration process. Medication and treatment information is automatically organized by resident and pass time.

Medication alerts and prompts for the right documentation are embedded in the workflow, along with follow-up reminders for skipped and PRN medications. Plus, auditing for medication administration is just a click away, with color coded dashboards highlighting any med pass status real time — eliminating time consuming manual review processes.

Support for ePrescribing for Controlled Substances.

Along with PointClickCare's Practitioner Engagement application, IMM also supports the Drug Enforcement Agency (DEA) regulations for ePrescribing of Controlled Substances (EPCS). Prescribers have the ability to review a patient's chart before electronically prescribing both controlled and non-controlled substances in real time on their mobile devices. A resident's discharge orders can also be electronically submitted through Surescripts to their pharmacy of choice.

How does Integrated Medication Management work?

IMM is an NCPDP SCRIPT 10.6 standards-based solution that seamlessly exchanges medication information between PointClickCare's EHR platform and pharmacy systems.

How do providers benefit?

Reduced time and money saved – Dispose of manual, month-end change-over activities, streamline processes, and eliminate paper MARs, binders, and faxes. With Integrated Medication Management, staff can spend more time where it is needed — caring for residents and their families.

Improved resident safety – Have instant access to med pass statuses, automated medication reconciliation with the pharmacy, and a reduced risk of transcription errors. By electronically integrating with the pharmacy, manual, error-prone back and forth communication is eliminated.

Improved compliance – Gain access to accurate, complete, and timely medication information for all residents. Documentation policies are built into the system workflows from prescription to medication delivery to the resident. Plus, alerts are provided to monitor compliance throughout. As information seamlessly flows between PointClickCare's EHR platform and the pharmacy system, resident data is always current, enabling staff to reduce the risk of adverse event occurrences.

To learn more about Integrated Medication Management, contact your PointClickCare Account Representative today. Call 1.800.277.5889 or complete the form [here](#).

PointClickCare Technologies Inc. is advancing senior care by enabling long-term and post-acute care (LTPAC) and senior living providers to achieve the business results that matter – enriching the quality of life for their residents, improving financial and operational health, and mitigating risk. Recognized by Forbes as one of the Top 100 Private Cloud Companies for 2016 and 2017, and acknowledged by KLAS Research as Best in KLAS Vendor for Long-term Care for four consecutive years, PointClickCare offers a portfolio of cloud-based software and services designed from the ground up to help providers manage the complex requirements of senior care. With a suite of fully-integrated applications powered by an interoperable, mobile friendly, and regulatory-compliant electronic health record and revenue cycle management platform, PointClickCare helps our customers connect and collaborate within their care network, achieve and demonstrate higher quality outcomes, optimize financial performance, and simplify their regulatory burden. Over 15,000 skilled nursing facilities, senior living communities and home health agencies use PointClickCare today, making it the North American healthcare IT market leader for the LTPAC industry. For more information on PointClickCare's software solutions, please visit www.pointclickcare.com.