

Identity and Access Management

Simplify user account administration across systems to save time and money.



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PointClickCare Identity and Access Management capabilities minimize the effort involved in managing user access and improve efficiency with single sign-on capabilities.

Coordinating users' access permissions and login credentials across applications is vital to organizational data security. Streamlining access to those applications is essential to end user productivity. With the Identity and Access Management options from PointClickCare,

senior care providers can improve both productivity and data security by centralizing the user account administration tasks, reducing administrative time, minimizing technical support costs, and improving the end user experience.

Identity and Access Management delivers:

- Increased user administration efficiency
- Enhanced application security
- Improved end user productivity
- Enhanced end user experience

What is Identity and Access Management?

PointClickCare has two Identity and Access Management options: User Account Provisioning and Pass-through Authentication. These solutions are designed to help providers manage high volume user administration and access requirements common to larger providers with high staff turnover and/or user access changes. With Identity and Access Management, providers can eliminate time-consuming steps in administering user security as well as user access set-up.

How does Identity and Access Management work?

Both Identity and Access Management options are provided through the PointClickCare Vendor Integration Services team, who will manage the entire solution implementation process, from requirements gathering to project close-out.

User Account Provisioning

User Account Provisioning is a web-services interface that allows IT departments to manage PointClickCare user profiles based on triggers that occur outside of the PointClickCare platform, such as when Human Resources sets up a new employee on their internal applications. Adding/modifying users or performing password resets is now centralized, and quick to complete with easy-to-use user pick list functionality. With User Account Provisioning, PointClickCare user accounts do not need to be created or managed separately, saving time and reducing risk of inappropriate application access.

Pass-Through Authentication

Pass-through Authentication is a single sign-on integration tool that allows PointClickCare users to quickly and efficiently access third party applications outside the PointClickCare platform. Pass-through Authentication allows users to instantly access frequently used third party applications from links within the PointClickCare platform, enhancing productivity and the user experience.

How do providers benefit?

Increased Efficiency – Eliminate redundant user administration in multiple systems, reducing administrative time and saving money.

Enhanced Security – Gain greater control over user access to applications and data, reducing risk.

Improved Productivity – Streamline workflows by providing centralized, single sign-on access, enhancing the end user experience.

Enhance End User Experience – Eliminate the need for users to remember multiple login IDs and passwords.

To learn more about Identity & Access Management, contact your PointClickCare Account Representative today, call 1.800.277.5889 or complete the form www.pointclickcare.com/contact-us.

PointClickCare, the leading cloud-based software platform for the senior care market, helps healthcare providers meet the challenges of senior care by enabling them to achieve the business results that matter – enriching the lives of their residents, improving financial and operational health, and mitigating risk. Recently recognized as the 2014 #1 long-term care software vendor by KLAS Research, PointClickCare's cloud-based software platform takes a person-centered approach to managing senior care, connecting healthcare providers across the senior care continuum with easy to use, regulatory compliant solutions for improved resident outcomes, enhanced financial performance, and staff optimization. Over 10,000 senior care facilities use PointClickCare today, making it the North American healthcare IT market leader for the senior care industry. For more information on PointClickCare's ONC certified software solutions, please visit www.pointclickcare.com, or follow us on Twitter @PointClickCare.

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