PointClickCare®

Tray Card

Enhances meal service efficiency and resident satisfaction with automated nutrition management.

Pictured: **Jamie Mahoney,** PointClickCare Customer

PointClickCare Tray Card provides an automated nutrition management program that replaces disparate systems and manual processes, streamlining management of resident dietary needs.

Proper food and nutrition is a key source of our well-being. But approximately 50% of senior care providers aren't using an automated nutrition management program? This lack of up-to-date information can cause frustration for employees, family members, and the residents themselves.

The quality of the resident dining experience can have a tremendous impact on satisfaction levels, and the reputation of the provider. In order to provide optimal care for the resident, the importance of proper nutrition services can no longer be undervalued.

Tray Card can:

- Maintain the nutritional profile for each resident in one single system, thus streamlining information
- Enhance the meal service and meal experience for residents and staff alike
- Automate resident profile management at admission, transfer and discharge
- Increase staff productivity and reduce costs
- Protect providers from non-compliance issues in food service

One centralized location for resident nutritional profiles

Tray Card provides one centralized location that stores resident information so providers can set up nutritional plans, special diets, and track allergies. Tray Card eliminates the chance of manual transcription errors as well as feeding errors, and provides caregivers with critical data about the needs and preferences of a resident including any special utensil or adaptive equipment requirements.

Tray Card replaces disparate systems and manual processes to provide better management of the dietary needs of the resident. It enables the electronic aggregation of all relevant information so that nutrition needs, preferences and therapeutic diets are consistently organized and tracked.

The efficiency of an automated nutritional program

It's documented that providers without an automated nutrition program spend two or more hours each day manually transcribing labels for resident snacks and supplements. However, with Tray Card, this task can be done in minutes. As well, staff can customize snack labels specific to each resident, and instantly generate reports, ensuring regulatory compliance while enhancing the cost-efficiency of every meal.

Promote quality and compliance

Staff will be able to automatically update and track multiple nutrition records such as snack lists, likes/dislikes, allergies, dietary restrictions and special requests.

With this level of automation and reporting, providers can more efficiently ensure compliance with food service requirements. In addition, ancillary logistics can be designed based on the needs of the resident and dining room specifications—allowing for optimized seating plans, table set-up, and adaptive equipment placement.

Enriching lives through technology

Tray Card is yet another way PointClickCare enriches the lives of residents and care givers through technology; it's the perfect way to automate and enhance meal services, streamline nutritional information, increase staff productivity, and provide optimum care to residents while helping providers to remain in regulatory compliance.

To learn more about Data Relay, contact your PointClickCare Account Representative today, call 1.800.277.5889 or complete the form www.pointclickcare.com/contact-us.

PointClickCare, the leading cloud-based software platform for the senior care market, helps healthcare providers meet the challenges of senior care by enabling them to achieve the business results that matter – enriching the lives of their residents, improving financial and operational health, and mitigating risk. Recently recognized as the 2014 #1 long-term care software vendor by KLAS Research, PointClickCare's cloud-based software platform takes a person-centered approach to managing senior care, connecting healthcare providers across the senior care continuum with easy to use, regulatory compliant solutions for improved resident outcomes, enhanced financial performance, and staff optimization. Over 10,000 senior care facilities use PointClickCare today, making it the North American healthcare IT market leader for the senior care industry. For more information on PointClickCare's ONC certified software solutions, please visit www.pointclickcare.com, or follow us on Twitter @PointClickCare.

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