Point of Care

The Point of Care user interface is easy to learn, easy to understand, and easy to use, whether you are an expert or novice in web-based technology.

Point of Care (POC) enables front-line clinical staff to access key information, task lists and schedules, complete documentation, and receive alerts and messaging, all within close proximity to a resident.

PointClickCare POC offers an easy-to-use solution that enables users to document clinical care activities at or near the point of resident care. With POC, care teams can create timely, accurate and complete documentation to maximize RUG scores, while increasing the amount of time spent with residents and reducing time required for routine administrative tasks. Care team members can access POC from kiosks, wall-mounted touch screens, laptop computers, or on the go from a mobile device. POC ensures compliance and significantly increases the productivity and efficiency of care workers, thereby improving the service provider’s quality of care. The POC solution is easy to learn, understand, and use – ensuring quick adoption whether staff are experts or novices with web-based technology. Care team members can quickly orient themselves to the POC screens that include resident photos for easy identification, quick entry groups, intuitive icons, and large, recognizable scroll bars and tabs. POC’s multi-disciplinary features provide staff with a quick and easy way to capture all critical resident data, including activity attendance, ADLs, and vitals.

Real-Time capture and access to resident information.

By eliminating manual, paper-based tracking methods, staff gain additional time to care for residents. Care workers can quickly access the most relevant and timely information to proactively address resident needs, and information captured while with the resident is instantly available to other care team members. Accurate capture of ADLs and full integration with MDS assessments increases RUG scores. Clinical managers gain greater insight into day-to-day activities, monitoring the completion of care and resident status through dashboards and automatically generated alerts, in real-time.
Automated workflow to reduce errors.

POC’s information eliminates copycat charting, is a useful tool to enforce documentation policies and improves communication. The integration of POC with other PointClickCare modules allows information to that is captured while with the resident to flow directly to MDS and other assessments, as well as eMAR – reducing errors and omissions, and maintaining compliance.

At-a-glance view of scheduled tasks.

Front-line care workers using POC are able to easily document critical resident information and manage all care tasks to be completed within their shift. Care team members can see pictures of all the residents under their care during their shift, as well as the scheduled care required for each. Auto-created tasks appear on the POC screens based on resident admission to the center via Census or Quick ADT. Quick Entry Documentation Screens enable task and activity documentation for multiple residents at once, to save time and avoid duplicate data entry.
**Task Manager.**

POC Task Manager provides coordinators with the ability to view their staff’s workload and ensure that assignments are balanced. Tasks are listed chronologically and per resident in the task manager. This functionality provides supervisors with the ability to easily reassign tasks or residents, for the day or permanently.

**How do service providers benefit?**

**Maximized Reimbursements** – POC enables complete capture of Activities of Daily Living (ADLs) information and MDS integration, ensuring service providers can maximize reimbursement for services.

**Improved Quality of Care** – By helping reduce the administrative burdens care team member’s face providing more time to care for the residents and their families, staff is free to focus more time and attention to the quality of care delivered.

**Enhanced Compliance** – By enabling complete and accurate documentation, service providers can be confident they remain in compliance with policies and regulations.

To learn more about PointClickCare Point of Care, contact your PointClickCare Account Representative today, call 1.800.277.5889 or complete the form [www.pointclickcare.com/contact-us](http://www.pointclickcare.com/contact-us).

PointClickCare, the leading cloud-based software platform for the senior care market, helps healthcare providers meet the challenges of senior care by enabling them to achieve the business results that matter – enriching the lives of their residents, improving financial and operational health, and mitigating risk. Recently recognized as the 2014 #1 long-term care software vendor by KLAS Research, PointClickCare’s cloud-based software platform takes a person-centered approach to managing senior care, connecting healthcare providers across the senior care continuum with easy to use, regulatory compliant solutions for improved resident outcomes, enhanced financial performance, and staff optimization. Over 12,000 senior care facilities use PointClickCare today, making it the North American healthcare IT market leader for the senior care industry. For more information on PointClickCare’s ONC certified software solutions, please visit [www.pointclickcare.com](http://www.pointclickcare.com), or follow us on Twitter @PointClickCare.

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