

# Analytics

Enhance oversight of organizational performance concerning Readmissions, Clinical Key Performance Indicator (CKPI), Quality Measure (QM) and Quality Indicator (QI) outcomes.

Pictured: Kristy Bernhardt, PointClickCare Customer



PointClickCare Analytics offers comprehensive, flexible reporting capabilities for Quality of Care key performance indicators that address the need for market-oriented, real-time data to effect improved outcomes and to reduce hospital readmissions.

While improving performance and quality of care are always top priorities, they are always the most challenging. Today's technology allows for a flood of data to be available and organizations struggle to make sense of it, in order to make the right choices. PointClickCare Analytics helps organizations turn all this information into

knowledge, enabling staff to make insightful, proactive decisions. With PointClickCare Analytics, organizations can also leverage their actionable data through the provided performance improvement planning tool to support effective change management.

## PointClickCare Analytics provides:

- Improved decision making with real-time, actionable data.
- Guided workflows and detailed resident profiling.
- Enhanced root cause analysis capabilities.
- Intuitive, interactive data visualization and trending information.

## What is PointClickCare Analytics?

PointClickCare Analytics is a cloud-based analytics tool that provides organizations with real-time quality improvement reporting dashboards. It offers actionable data, guided workflows and goal setting capabilities to truly allow you to make an impact on your operations. Creating and tracking performance improvement plans are also included as part of PointClickCare Analytics, ensuring insights gained can be actioned efficiently to address any identified deficiencies or opportunities proactively.

### How does PointClickCare Analytics work?

Embedded into the PointClickCare platform, PointClickCare Analytics provides instant access to interactive dashboards at the corporate, facility, and resident levels for Readmission, QM/QI and CKPI data. With guided workflows and drill-down capabilities, you can easily complete in-depth analysis of performance outcomes. As well, the provided actionable data allows for improvement plans to be quickly generated from QM/QI results to support proactive responses. PointClickCare Analytics also incorporates data visualization, trending, and comparison tools to enable intuitive investigation into underlying causes of results.



### How does your organization benefit?

**Increase Corporate Oversight** – Gain increased visibility with multiple tiers of reporting, with interactive dashboards available at the corporate, facility, and resident levels to quickly identify discrepancies and outlier facilities, saving you time and reducing unnecessary hospital readmissions.

**Improve Quality of Care** – Identify your highest acuity population as well as which residents are triggering negative outcomes and are at risk for readmission, enabling you to take immediate action and minimize risk.

**Enhance Problem Solving Capabilities** – Conduct detailed root-cause analysis and prepare responsive improvement plans, boosting overall corporate performance and your reputation.

To learn more about PointClickCare Analytics, contact your Account Representative today or email [success@pointclickcare.com](mailto:success@pointclickcare.com) or call 1.800.277.5889.

PointClickCare is advancing senior care by enabling long-term post-acute care (LTPAC) providers to achieve the business results that matter – enriching quality of life for their residents, improving financial and operational health, and mitigating risk. Recently recognized as the 2015 #1 long-term care software vendor by KLAS Research, PointClickCare offers a portfolio of cloud-based software and services designed from the ground up to help providers manage the complex requirements of senior care. With a suite of fully integrated applications powered by an interoperable, mobile friendly, and regulatory compliant electronic health record and revenue cycle management platform, PointClickCare helps our customers connect and collaborate within their care network, achieve and demonstrate higher quality outcomes, optimize financial performance, and simplify their regulatory burden. Over 14,000 skilled nursing facilities, senior living communities and home health agencies use PointClickCare today, making it the North American healthcare IT market leader for the senior care industry. For more information on PointClickCare’s ONC certified software solutions, please visit [www.pointclickcare.com](http://www.pointclickcare.com).

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