

Payment Portal

Accelerate your revenue cycle and business office effectiveness.

PointClickCare Payment Portal allows senior care providers to shorten their revenue cycle by offering online payment capabilities to residents and residents' families.

The Payment Portal gives senior care providers the power to accelerate their revenue cycle and improve their business office efficiencies. By enabling online payment capabilities, in addition to online presentation of Statements, faster processing and payments of amounts owing is possible through automation and the elimination of paper-based procedures. Staff and customer satisfaction also increase from the streamlined capabilities the Payment Portal offers.

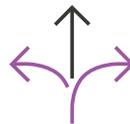
What is the Payment Portal?

The PointClickCare Payment Portal offers an online interface where billing contacts can view statements and pay electronically. For billing office staff, statement generation is automated with statement imaging directly in the portal and processing remittances is streamlined with the resident cash remit file imported back into PointClickCare. For senior care providers' billing contacts, they will have the ability to see past and current statements, daily balance information, and the capability to pay by either credit card or eCheck. Payment plans, auto pay, and eWallet capabilities are also available.

Reduce your Days Sales Outstanding (DSO) with online payment capabilities.



Offer online payment capabilities



Provide additional payment options for enhanced flexibility



Automate statement generation and remittance processes

How does the Payment Portal work?

The Payment Portal is enabled via a bi-directional integration from within PointClickCare to an online payment portal technology provider, RevSpring. With this integration, statements are accessible in the portal for viewing, payments can be made electronically, and payment information is brought back into PointClickCare for processing through a cash remit file.

How do providers benefit?



Accelerated Revenue Velocity

Realize revenue faster by providing online payment capabilities as well as flexible payment method alternatives, including payment plans to residents and their families.



Increased Efficiency

Reduce the administrative burden on billing office staff by providing automated statement generation and distribution, eliminating the need for paper and unnecessary phoning/faxing of information.



Enhanced Brand Visibility

Promote your brand by configuring your landing page and color scheme to mirror your corporate branding, thereby extending its reach and consistency.



Increased Stakeholder Satisfaction

Improve both staff and resident satisfaction with your billing process, enhancing your reputation as a senior care provider of choice.

To learn more about Payment Portal, contact your PointClickCare Representative.

PointClickCare helps long-term and post acute care (LTPAC) providers meet the challenges of senior care by enabling them to achieve the business results that matter – delivering the highest quality of care at the lowest cost. PointClickCare’s cloud-based software platform is advancing senior care by enabling a person-centered approach to care, connecting healthcare providers across the senior care continuum with regulatory compliant solutions for improved resident outcomes, enhanced financial performance, and staff optimization.

At the sole discretion of PointClickCare, product inclusions and descriptions may be modified or withdrawn by PointClickCare at any time and without notice.