PointClickCare®

Hardware, Software, and Browser Requirements

These specifications represent the ideal hardware, software, and browser requirements for the PointClickCare Nutrition Management Core module.

Supported Operating Systems

- Windows Vista (Or higher)
- Mac OS X (9 or higher)

Recommended   Workstation

- Processor – 2 GHz processor or faster
- RAM – 2 GB for 32-bit Windows® / 4 GB for 64-bit Windows®
- Hard Drive – 100 GB (with at least 20 GB of free space outside of other non-core windows applications)
- Video – Supports 1024x768 screen resolution or higher
- Monitor – 17" Flat Panel
- Mouse – USB Optical Scroll Mouse
- Keyboard – USB Standard
- Operating System – Windows 7 Professional or higher

Additional hardware and settings for Printing from PointClickCare Nutrition Management Core module

Receipt printing for printing tray tickets

- Epson TM–T88V configured for either USB or network printing
- Epson printer installation instructions are available at the following link:
  https://files.support.epson.com/pdf/pos/bulk/tmt88v_swum_reve.pdf

.

Print Server

Typically a dedicated desktop machine that fetches tray tickets to be printed. The machine must be logged on and running to facilitate printing

- Intel Atom D2550 or better
- Minimum 4GB RAM
- Microsoft Windows Vista/7 32 bit or 64 bit
- Java 7 or 8
- Receipt printer drivers installed
- Receipt printer configured as a standard Windows printer via USB or Ethernet. *Please Note:* When choosing between using a USB connection versus Ethernet Connection you should consider the following:
  - USB specifications requires USB peripheral devices to be within five meters (16.4 feet) of the host PC.
  - Ethernet Connections will make the print station less flexible if it has to be moved around but can be placed anywhere in the building provided there is network connection available.
- Client Printer software installed
- Internet Connection

Supported Browsers

Internet Explorer

- Versions 9, 10, and 11

Google Chrome

- Most recent stable version

Mozilla Firefox

- Most recent stable version

Apple® Safari

- Most recent stable version
-

Tablet Recommendation

To enhance user experience when using the Menus application, we recommend a touch screen tablet larger than 10" along with a resolution of 1280x800 or higher.

PointClickCare, the leading cloud-based software platform for the senior care market, helps healthcare providers meet the challenges of senior care by enabling them to achieve the business results that matter – enriching the lives of their residents, improving financial and operational health, and mitigating risk. Recently recognized as the 2014 #1 long-term care software vendor by KLAS Research, PointClickCare's cloud-based software platform takes a person-centered approach to managing senior care, connecting healthcare providers across the senior care continuum with easy to use, regulatory compliant solutions for improved resident outcomes, enhanced financial performance, and staff optimization. Over 13,000 senior care facilities use PointClickCare today, making it the North American healthcare IT market leader for the senior care industry. For more information on PointClickCare's ONC certified software solutions, please visit www.pointclickcare.com, or follow us on Twitter @PointClickCare.

@pointclickcare /pointclickcare pointclickcareEHR

PointClickCare®