



# PointClickCare Skin and Wound Technical Specifications

## Recommended Devices and Operating System for PointClickCare Skin and Wound Product

<b>Operating system</b>	<b>V11 or higher</b> Please upgrade your device before installing PointClickCare's Skin and Wound application.
<b>Recommended Devices</b>	<b>iPhone</b> - 6S   6S Plus   7   7 Plus   8   8 Plus   X   XR   XS   XS Max   11   11 Pro <b>iPad</b> - Pro 2 <sup>nd</sup> Gen   Pro 3 <sup>rd</sup> Gen
<b>Supported Devices</b> Devices with a flash are preferred.	<b>iPhone</b> - 6   6 Plus   SE <b>iPod Touch</b> - 6 <sup>th</sup> Gen   7 <sup>th</sup> Gen <b>iPad</b> - Regular 6 <sup>th</sup> Gen   Air 2   Mini 4   Mini 5

## Web Dashboard Specification

<b>Internet Explorer</b>	V11 or higher**
<b>Edge</b>	Most stable recent version**
<b>Google Chrome</b>	Most stable recent version**
<b>Mozilla Firefox</b>	Most stable recent version**
<b>Apple Safari</b>	Most stable recent version**
<b>TLS</b>	V1.2
<b>Whitelisted Domains</b>	On Firewall for HTTPS 443: *.swiftmedical.io <a href="https://swiftmedical-prod.s3.amazonaws.com/">https://swiftmedical-prod.s3.amazonaws.com/</a> <a href="https://swiftmedical-prod-background.s3.amazonaws.com/">https://swiftmedical-prod-background.s3.amazonaws.com/</a> <a href="https://pcc-swiftmedical-io-background.s3.amazonaws.com/">https://pcc-swiftmedical-io-background.s3.amazonaws.com/</a> <a href="https://s3.amazonaws.com/static.dashboard.swiftmedical.io/">https://s3.amazonaws.com/static.dashboard.swiftmedical.io/</a> <a href="wss://ws.pusherapp.com">wss://ws.pusherapp.com</a> <a href="https://api-mt1.pusher.com/">https://api-mt1.pusher.com/</a> <a href="https://js.pusher.com/">https://js.pusher.com/</a> <a href="https://api.mixpanel.com">https://api.mixpanel.com</a>

\*\*Disable all pop-ups from the web browser

## IP addresses for PointClickCare.com domain

The following table lists the US & Canada PointClickCare Public IP Addresses:

USA	Internap Chicago, USA	Internap Chicago, USA	Cogent Chicago, USA
Public IP Block	64.74.10216/28	64.74.109.128/25	38.103.114.112/29
IP Range	64.74.102.16 - 64.74.102.31	64.74.109.128 - 64.74.109.255	38.103.114.112 - 38.103.114.119
	Reliance Chicago	Reliance Chicago	
Public IP Block	67.200.121.64/26	67.200.121.16/29	
IP Range	67.200.121.64 - 67.200.121.127	67.200.121.16 - 67.200.121.23	

CANADA	Bell Toronto, Canada	Bell Toronto, Canada	Bell Toronto, Canada
Public IP Block	72.28.70.96/27	72.28.70.128/28	72.28.70.224/28
IP Range	72.28.70.96 - 72.28.70.127	72.28.70.143 - 72.28.70.143	72.28.70.224 - 72.28.70.239