



PointClickCare Skin and Wound Technical Specifications

Recommended Devices and Operating System for PointClickCare Skin and Wound Product

Operating system	V11 or higher Please upgrade your device before installing PointClickCare’s Skin and Wound application.
Recommended Devices	iPhone - 6S 6S Plus 7 7 Plus 8 8 Plus X XR XS XS Max 11 11 Pro iPad - Pro 2 nd Gen Pro 3 rd Gen
Supported Devices Devices with a flash are preferred.	iPhone - 6 6 Plus SE iPod Touch - 6 th Gen 7 th Gen iPad - Regular 6 th Gen Air 2 Mini 4 Mini 5

Web Dashboard Specification

Internet Explorer	V11 or higher**
Edge	Most stable recent version**
Google Chrome	Most stable recent version**
Mozilla Firefox	Most stable recent version**
Apple Safari	Most stable recent version**
TLS	V1.2
Whitelisted Domains	On Firewall for HTTPS 443: *.swiftmedical.io https://swiftmedical-prod.s3.amazonaws.com/ https://swiftmedical-prod-background.s3.amazonaws.com/ https://pcc-swiftmedical-io-background.s3.amazonaws.com/ https://s3.amazonaws.com/static.dashboard.swiftmedical.io/ wss://ws.pusherapp.com https://api-mt1.pusher.com/ https://js.pusher.com/ https://api.mixpanel.com

**Disable all pop-ups from the web browser

IP addresses for PointClickCare.com domain

The following table lists the US & Canada PointClickCare Public IP Addresses:

USA	Internap Chicago, USA	Internap Chicago, USA	Cogent Chicago, USA
Public IP Block	64.74.10216/28	64.74.109.128/25	38.103.114.112/29
IP Range	64.74.102.16 - 64.74.102.31	64.74.109.128 - 64.74.109.255	38.103.114.112 - 38.103.114.119
	Reliance Chicago	Reliance Chicago	
Public IP Block	67.200.121.64/26	67.200.121.16/29	
IP Range	67.200.121.64 - 67.200.121.127	67.200.121.16 - 67.200.121.23	

CANADA	Bell Toronto, Canada	Bell Toronto, Canada	Bell Toronto, Canada
Public IP Block	72.28.70.96/27	72.28.70.128/28	72.28.70.224/28
IP Range	72.28.70.96 - 72.28.70.127	72.28.70.143 - 72.28.70.143	72.28.70.224 - 72.28.70.239