PointClickCare®

PointClickCare Skin and Wound Technical Specifications

Recommended Devices and Operating System for PointClickCare Skin and Wound Product

Operating system	**V11 or higher** Please upgrade your device before installing PointClickCare's Skin and Wound application.
Recommended Devices	**iPhone** - 6S | 6S Plus | 7 | 7 Plus | 8 | 8 Plus | X | XS | XS Max **iPad** - Pro 2nd Gen | Pro 3rd Gen
Supported Devices Devices with a flash are preferred.	**iPod Touch** - 6th Gen | 7th Gen **iPad** - Regular 6th Gen | Air 2 | Mini 4 | Mini 5

Web Dashboard Specification

Internet Explorer	V11 or higher**
Edge	Most stable recent version**
Google Chrome	Most stable recent version**
Mozilla Firefox	Most stable recent version**
Apple Safari	Most stable recent version**
TLS	V1.2
Whitelisted Domains	On Firewall for HTTPS 443: *.swiftmedical.io https://s3.amazonaws.com/api.swiftmedical.io-background/* https://s3.amazonaws.com/bdsm-prod-east/* https://bdsm-prod-east.s3.amazonaws.com/* https://s3.amazonaws.com/static.dashboard.swiftmedical.io/* wss://ws.pusherapp.com https://api-mt1.pusher.com/ https://js.pusher.com/ https://api.mixpanel.com

**Disable all pop-ups from the web browser

IP addresses for PointClickCare.com domain

The following table lists the US & Canada PointClickCare Public IP Addresses:

USA	Internap Chicago, USA	Internap Chicago, USA	Cogent Chicago, USA
Public IP Block	64.74.10216/28	64.74.109.128/25	38.103.114.112/29
IP Range	64.74.102.16 - 64.74.102.31	64.74.109.128 - 64.74.109.255	38.103.114.112 - 38.103.114.119
	Reliance Chicago	Reliance Chicago	
Public IP Block	67.200.121.64/26	67.200.121.16/29	
IP Range	67.200.121.64 - 67.200.121.127	67.200.121.16 - 67.200.121.23	

CANADA	Bell Toronto, Canada	Bell Toronto, Canada	Bell Toronto, Canada
Public IP Block	72.28.70.96/27	72.28.70.128/28	72.28.70.224/28
IP Range	72.28.70.96 - 72.28.70.127	72.28.70.143 - 72.28.70.143	72.28.70.224 - 72.28.70.239

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