PointClickCare®

Accessing the Pulse Quick Reference Guide

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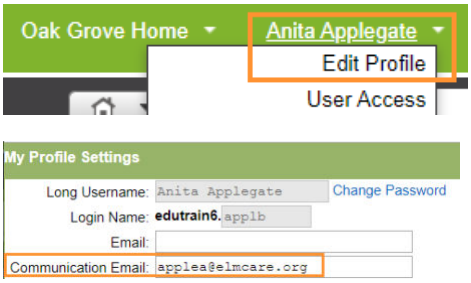
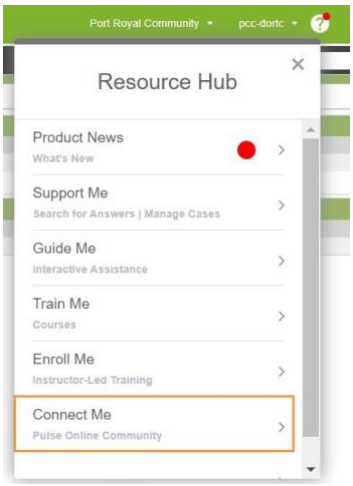
This quick reference guide provides the steps required to access the Pulse Online Community.

The Pulse is a secure website PointClickCare provides for an online customer community. In the Pulse you can:

- join discussions topics and categories to collaborate and share ideas and best practices with other PointClickCare customers.
- stay informed through information PointClickCare provides such as industry news, regulatory resources, solution highlights, product updates, webinars and events.



NOTE
To use the Pulse, you must specify an email for communications in My Profile Settings. You can use your work or personal email, or a general email for your facility department.

Step	Action	Application View
1	To Add a Communication Email 1. Click your **Username**. 2. Click Edit Profile. 3. In **Communication Email**, type your email. 4. Click **Save**.	
2	To Open the Pulse 1. Click the **Resource Hub**. 2. Click Connect Me.	

If your role does not have you logging into PointClickCare core application often, ensure your communication email is entered in your PointClickCare profile, step 1 above, then bookmark this direct link. Use your PointClickCare **orgcode.username** and password to login directly to Pulse.

NOTE
The Pulse supports the following browsers and operating systems:

Desktop / Web Browsers

Browser	Operating System	Operating System Version	Browser Version
Chrome	Windows Mac OSX	Windows 7, 8.1, 10 El Capitan, Sierra, High Sierra	Last 2 versions
Firefox	Windows Mac OSX	Windows 7, 8.1, 10 El Capitan, Sierra, High Sierra	Last 2 versions
Safari	Mac OSX	El Capitan, Sierra, High Sierra	Last 2 versions
Microsoft Edge	Windows	Windows 10	Last 2 versions
Internet Explorer*	Not Supported	Not Supported	Not Supported

* **Please note:** As of September 1, 2019 Internet Explorer is no longer officially supported.