

Solution Spotlight



Automated Care Messaging: Staff Add-on.

Stay compliant, improve emergency preparedness, and enhance day-to-day operations through better communication and coordination with your staff.

This add-on to the Automated Care Messaging (ACM) solution allows senior care homes to extend the reach of communications to staff and others. Send secure, reliable, and targeted messages to your staff via voice, text, or email using ACM's easy-to-use web application.

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Communicate with all your stakeholders.

Automated Care Messaging allows care teams to conduct outreach to resident families in minutes, and with the staff add-on, you can extend your reach to employees, contractors, volunteers, vendors, or any other key stakeholders you need to communicate with.

- Make use of a single interface to send key information to resident contacts, staff, and other key stakeholders
- Send voice, text, or email notifications based on individual preferences
- Create templates for emergency scenarios so you can trigger mass notifications at a moment's notice.

With Automated Care Messaging You Can:



Stay Compliant



Improve Emergency
Preparedness



Enhance Day-to-Day
Coordination



Coordinate your team

Whether you're looking to coordinate vaccine clinics, update your team on new guidelines and policies, fill an open shift, coordinate during an emergency, or simply send a message of thank you and encouragement, ACM can help you improve internal communication and coordination.

- Target contacts by facility, department, position, shift and up to six more custom filters (union status, seniority level, state, COVID testing, etc.)
- Send voice, text, or email notifications based on organizational preferences
- Generate detailed reports showing the outcome of each communication



Flexible Contact Management

Managing and updating staff and other contact information with the ACM Staff Add-on is simple and flexible. The app has a template allowing administrators to upload contact lists as often as required.

[Book a Demo](#)

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PointClickCare Technologies Inc., helps long-term and post-acute care (LTPAC) providers gain the confidence they need to navigate the new realities of value-based healthcare.

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