

Eligibility Verification

Reduce financial risk using real-time insurance eligibility verification.



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PointClickCare Eligibility Verification allows senior care providers to instantly verify insurance status before admission, and regularly throughout a resident's stay, minimizing the risk of non-payment.

Eligibility Verification gives senior care providers the power to accelerate claims processing, optimize revenue cycle management, and overcome common insurance eligibility challenges. By enabling instant access to

resident insurance data from within the PointClickCare electronic health record (EHR) platform, providers can make more timely, informed decisions about prospective and current residents.

Real-time insurance eligibility verification from within the PointClickCare EHR platform

- Automate the transfer of census data
- Reduce claim rejections, delayed reimbursement, extended Account Receivable (A/R) days, and credit risk
- Minimize time required to check insurance eligibility
- Ensure timely notification of insurance coverage changes

What is Eligibility Verification?

Eligibility Verification provides capabilities that enable providers to instantly retrieve important resident insurance data including eligibility, benefits, and co-pays from within the PointClickCare platform. By effectively managing insurance eligibility prior to admission and throughout the resident's stay, providers can reduce coverage denial rates and delayed reimbursements. Eligibility Verification automates the transfer of census data and reduces the often tedious and long process of checking resident eligibility.

How does Eligibility Verification work?

Eligibility Verification electronically verifies eligibility when new insurance coverage information is entered, or when automatic weekly census batch reports are performed. These reports ensure organizations have the most up to date coverage information that can be stored for convenient and easy retrieval at any time.

How do providers benefit?

Enhanced Data Integrity – Improve data reviews of resident insurance with census data automatically validated within the PointClickCare platform.

Increased Cost Savings – Reduce coverage denial rate, delayed reimbursement, and account receivable issues with access to accurate and real-time data within revenue management processes.

Improved Time Savings – Reduce the amount of time spent checking insurance eligibility with automated census data exports and weekly batch checks, enabling verification of thousands of residents at one time.

To learn more about Eligibility Verification, contact your PointClickCare Account Representative today, call 1.800.277.5889 or complete the form www.pointclickcare.com/contact-us.

PointClickCare, the leading cloud-based software platform for the senior care market, helps healthcare providers meet the challenges of senior care by enabling them to achieve the business results that matter – enriching the lives of their residents, improving financial and operational health, and mitigating risk. Recently recognized as the 2014 #1 long-term care software vendor by KLAS Research, PointClickCare's cloud-based software platform takes a person-centered approach to managing senior care, connecting healthcare providers across the senior care continuum with easy to use, regulatory compliant solutions for improved resident outcomes, enhanced financial performance, and staff optimization. Over 10,000 senior care facilities use PointClickCare today, making it the North American healthcare IT market leader for the senior care industry. For more information on PointClickCare's ONC certified software solutions, please visit www.pointclickcare.com, or follow us on Twitter @PointClickCare.

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