PointClickCare®

PointClickCare is Ready to Help You Change

98.2%

lifetime customer retention rate.

Your goals are our goals. Literally. We are measured by the outcomes our customers achieve and this is proof that we put customer success first. As a result, we have maintained an unprecedented 98.2% lifetime customer retention rate.

Change takes time. We're here to help.

The October 1, 2019 deadline for the Patient-Driven Payment Model (PDPM) looms large and to master the quality transformation of PDPM, a cultural transformation is also needed. This means change, and change takes time to ensure success.

At PointClickCare, we realize that it is not enough to deliver the features and functionality you need to manage PDPM requirements — we also need to deliver the tools in time for you to learn them and incorporate them into your processes before the deadline hits. That's why we're delivering PDPM platform enhancements now and throughout the months leading up to the October deadline.

Capabilities Already Delivered.

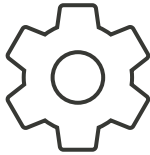## Maintaining Revenue Continuity:
Diagnosis Selection Enhancements

Capabilities that ensure primary ICD-10 code diagnosis selection and association to the applicable PDPM clinical category have been provided, including, a validation check that a Primary Diagnosis cannot be selected if it does not have an associated Clinical Category. Along with the display of the associated clinical category for each ICD-10 diagnosis code on the medical diagnosis tab, the Primary Diagnosis populates Section I. Customers can be confident that they have their coding inline to ensure reimbursement continuity.

Enhancing Visibility:
RUG IV to PDPM Comparisons

A new report has been added to compare the RUG IV and PDPM payment models for the Medicare 5-Day Assessment, which includes RUG IV Codes & Rates, PDPM HIPPS Codes, component case mix groups, and associated rates information. Access to this information provides organizations enhanced visibility and aids informed decision making.

Increasing Maintenance Efficiency:
Effective Date Care Level Templates

Updates have been applied to allow for Care Level Templates with Effective Dates. Allowing for care level templates to have effective dates eliminates the need to create new payers when reimbursement changes, streamlining the updating process and easing the transition to PDPM billing.

PDPM represents large scale change. PointClickCare is your partner in your transition through it. To learn more about PointClickCare and how we can help you, **contact your PointClickCare representative.**

PointClickCare®

Care confidently.