



The PDPM Solution Guide

With PDPM, the change is not simply a payment methodology switch. It is a foundational shift to support a much larger objective: value-based, person-centric care. Changing how senior care providers get paid is critical to ensuring coordinated, quality care, becomes a reality. In this guide, you'll learn about the tools you need to master the quality transformation of PDPM.

The Patient Driven Payment Model (PDPM)

"...will move Medicare towards a more value-based, unified post-acute care payment system that puts the unique care needs of the patient first while also reducing significantly the administrative burden associated with the SNF PPS."

~ CMS

How Performance Insights Can Help With PDPM

Quality as the new currency means that continuous improvement is an operational mainstay. It is not enough to attain high performance once – it must be repeatable and with the expectation that the bar will be continually raised.

PointClickCare Performance Insights provides the real-time visibility into how your organization is performing, from Clinical KPIs to readmission rates. Don't wait for lagging CMS ratings or spend hours compiling metrics to see how you are doing. Performance information is available at multiple levels, including organizational, facility and resident levels.

PointClickCare Performance Insights also provides the means to support continuous improvement via its Performance Improvement Project (PIP) module. With the PIP module, you'll have the framework to manage change and ensure quality outcomes are consistently delivered.



Enable real-time visibility into your performance metrics to support your transition through quality process improvement efforts.

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How Nursing Advantage Can Help With PDPM

Attaining the high performance and quality outcomes required for PDPM success means reducing variability and embracing standardization in your organizational processes.

By putting in place the processes, tools, and people you can deliver a consistent, standardized care experience for all residents.

Nursing Advantage provides evidence-based, standardized nursing protocols to leverage in your care delivery no matter the diagnosis, eliminating variability and producing more consistent, higher quality outcomes for all residents. Available Care Pathways also consider the entirety of the resident's conditions, enabling your care team to address the resident as person and not simply as a collection of disparate diagnoses. True person-driven care is the result.



Leverage extensive best practice knowledge and standardized data to bring consistency to your care delivery.

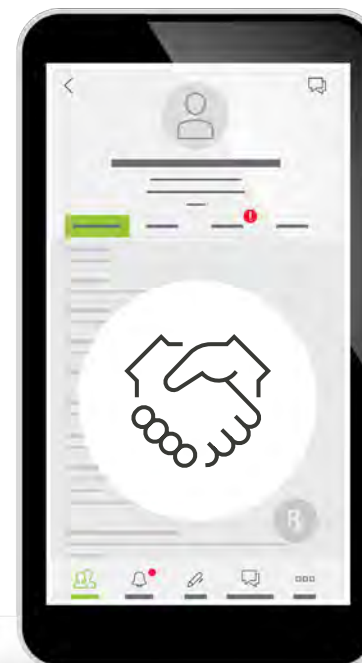
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How CRM Can Help With PDPM

Succeeding in the PDPM world first starts with making sure you are taking on the right residents for your organization. If you take on residents with needs that exceed your care level capabilities, then negative quality and financial outcomes are the more likely results.

CRM ensures your organization has the most up-to-date information on the pool of potential residents right from within the application. This real-time access eliminates any delays related to sourcing pipeline information, increasing your velocity to engage potential residents.

Selecting the right residents is needed to protect your organization's viability. With CRM, pre-admission screening tools are included to make sure that both clinical and financial aspects to the admission decision are considered.



Perform pre-admission assessments to ensure resident-mix is right for your organization, both clinically and financially.

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How Eligibility Verification Can Help With PDPM

Getting reimbursement right under PDPM begins with having your payer foundation set up properly.

Eligibility Verification provides instant access to resident payer information directly from within the PointClickCare platform. With this information, you'll then know which payer item set to use for the applicable assessments and the associated timing, minimizing any risk to your revenue flow that stems from managing multiple payers.

Eligibility Verification also has real-time verification checks available throughout the resident's stay as well as automated verification of all residents' coverages on a weekly basis. This ensures your organization is never caught off guard by any uncommunicated changes in coverages that could potentially delay your reimbursement.



Protect your bottom line by verifying insurance coverage before residents arrive, and continue to keep tabs on coverage during their care stay.

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How Practitioner Engagement Can Help With PDPM

Care coordination is taken to the next level with PDPM. With reliance on up-to-date diagnosis information and complete documentation, every effort must be made to ensure care team collaboration occurs quickly.

Practitioner Engagement features secure, HIPAA compliant text messaging through its Secure Conversations feature set, enabling care givers and physicians to be in constant contact concerning residents' conditions. Diagnoses can be quickly determined via collaborative care team interaction on observed signs and symptoms. The appropriate coding can then be entered into the system, ensuring all diagnoses are captured and documented promptly for full reimbursement.

Ready access to patient charts via Practitioner Engagement ensures physicians have all the information they need to make the right diagnoses determinations.. With the capability for physicians to enter their notes into the patient chart while on the go, Practitioner Engagement also bolsters the available documentation to justify reimbursement claims.



Empower care-team coordination by connecting physicians to resident records in real-time.

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Conclusion

Providers that will make the transition to true quality-driven care understand that intelligent technology is their best option. PointClickCare has the tools you need to succeed in the new value-based payment world.

LET'S CONNECT
ON PDPM SOLUTIONS