

Solution Sheet

Revenue Cycle Management



Accelerate cash flow, maximize collections, recover underpayments, and reduce denied claims.

Revenue Cycle Management Services (RCMS) provides a comprehensive approach to your accounts receivable (A/R) by reviewing all managed care, Medicaid, Medicare, and private, underpaid, rejected, and denied claims to drive payment and increase collections.

PointClickCare Revenue Cycle Management Services drives payments on outstanding claims, increases cash flow, and ensures proper reimbursement for services.

Established standards are 29-45 days for Accounts Receivable days outstanding (Days in A/R). When Days in A/R are longer than standard, facilities experience negative financial impact due to delayed cash flow. Additionally, as accounts start aging, the receivables become harder and harder to collect.



Increase Revenue Collections

Experienced and knowledgeable revenue cycle representatives quickly resolve aged accounts receivable and minimize bad debt expense. RCMS uses a proactive approach, leading to higher resolution rates and improved collections. Experienced staff and relationships drive timely payments.



Improve Cash Flow

Improvements in processing accounts receivable will result in faster cash collections and drive complete payment for the care you deliver. Process changes help speed up collections and allow staff to focus on current billing and resident care. Improves the financial health of your business with increased revenue collection and cash flow.



Align with Experienced A/R Staff

Finding qualified staff who specialize in SNF billing with expertise in navigating the abundance of complex, managed care plans, and their varying requirements, is difficult for skilled nursing facilities. With RCMS, qualified staff with years of expertise drive margin improvement by successfully collecting and resolving patient accounts with the most difficult payers and reimbursement programs.



Start with a Revenue Cycle Assessment

Improvements in accounts receivable start with an assessment evaluating historical data and trends to see how you benchmark against your peers. Obtain a full analysis of accounts receivable and cash flow showcasing where there are opportunities for improvement.



Our Experienced A/R Resolution Service

Without experienced staff or relationships with payers, facilities are unable to effectively collect revenue on the numerous claims and invoices they process. A/R Resolution analyzes aging, third-party, and private pay accounts to resolve outstanding balances by collecting all or part and minimizing write-offs. Improve cash flow and get closure on aging Accounts Receivable.

Our service lets you focus on providing resident care, what you do best, and allows us to do what we do best – drive your revenue cycle to top performance. We get paid when you do.

Request a Free Assessment

PointClickCare Technologies Inc., helps long-term and post-acute care (LTPAC) providers gain the confidence they need to navigate the new realities of value-based healthcare.

For more information on PointClickCare's software solutions, please visit www.pointclickcare.com