

Solution Spotlight



Document Manager

PointClickCare Document Manager helps skilled nursing providers automate documentation requirements based on payer, and reduce the manual effort required to create and complete personalized documentation.

Coverage and resident information auto-populates from the EHR and allows your team to focus on higher value tasks. A paperless process improves efficiency, reduces the risk for data entry errors, and promotes consistency of information collected.



Increase efficiency to impact profit margins

Minimize the risk of delayed payments or reimbursements due to missing or incomplete documentation. Resident care often changes during a stay and new therapy or service orders often require additional paperwork and a new signature.

Triggers set in Document Manager automate when additional documents are required. Electronic document signing assists with obtaining necessary signatures in a timely manner, including remote signing scenarios where a document requires a spouse or family member signature. Manage expenses better by eliminating the cost of paper, storage, insurance, photocopy, and courier services. Resident records remain stored with the account for easy review and auditing.



Improve accuracy and compliance

Reduce the administrative burden on your staff by automating the generation of documentation. Eliminate versioning errors and missing paperwork ensuring the correct documents are provided at admissions, discharge, and throughout a resident's stay. Review dashboards to easily see missing documentation or signatures helping to reduce non-compliance and legal issues.

Document Manager helps:



Staff to focus on resident care by automating the documentation process and routine resident documentation.



Increase efficiency and reduce time spent on document creation, maintenance, and population by using standardized templates across a single location, state, region, or line of business.



Improve accuracy by eliminating admission documentation errors that result from having to identify which documentation is required and manually completing forms. Forms are provided automatically and are pre-populated with the correct data, directly from the EHR.



Enhance the resident experience with the electronic delivery of documents pre-admission and as needed for additional care, along with electronic signature capabilities.

To learn more about Document Manager

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PointClickCare Technologies Inc., helps long-term and post-acute care (LTPAC) providers gain the confidence they need to navigate the new realities of value-based healthcare.

For more information on PointClickCare's software solutions, please visit www.pointclickcare.com.