

# Solution Spotlight



# Eligibility Verification

**PointClickCare Eligibility Verification** allows skilled nursing providers to verify coverage status before admission and regularly check throughout a resident's stay, to minimize the risk of non-payment. The tool also gives providers the power to accelerate claims processing, optimize revenue cycle management, and overcome common insurance eligibility challenges all through a single source.



## Understand the resident's complete financial picture

Inadequate or changing coverage creates reimbursement issues and delays in payment to your organization. This often leads to cash flow issues that can negatively impact the financial viability of the business.

**Eligibility Verification** provides instant access to insurance data from within the PointClickCare electronic health record (EHR) platform. Verify multiple providers and residents with a single login to make more timely, informed decisions about prospective and current residents throughout their stay. Insurance coverage checking reports ensure any changes get flagged and brought to the attention of your team.



## Optimize census quality mix

**Eligibility Verification** automates the transfer of census data and the right mix of residents strengthens the financial health of your organization.

Real-time reviews of resident insurance with census data reduces the likelihood of coverage denials. Reports provide valuable insights into determining the most profitable resident types for your organization. Your team can proactively screen and make admission decisions to positively impact the bottom line.

## Eligibility Verification enables you to:

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Automate the transfer of census data reducing errors and saving time

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Reduce claim rejections, delayed reimbursement, extended Account Receivable (A/R) days, and improve financial results

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Minimize time required to check insurance eligibility by checking multiple providers and residents at once

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Ensure timely notification of insurance coverage changes

To learn more about  
Eligibility Verification

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PointClickCare Technologies Inc., helps long-term and post-acute care (LTPAC) providers gain the confidence they need to navigate the new realities of value-based healthcare.

For more information on PointClickCare's software solutions, please visit [www.pointclickcare.com](http://www.pointclickcare.com).