



# PointClickCare®

## Solution Overview

# Bridging care for patients with Substance Use Disorder using ED Bridge



PointClickCare supports patients with opioid use disorder (OUD) in overcoming common barriers to medication-assisted treatment (MAT) through effective, efficient care collaboration.

Helping facilitate transitions of care for SUD patients.

Opioid-related deaths represent nearly three-fourths of all drug overdose deaths, and numbers are climbing as more potent synthetic opioids become increasingly pervasive throughout street drugs.

MAT is an effective evidence-based treatment for OUD, yet poor collaboration often creates barriers in connecting patients to needed MAT in time to facilitate treatment. PointClickCare's ED Bridge program overcomes these barriers through proactive overdose risk identification, SUD-specific consent capturing, and seamless referral facilitation to ensure patients get the MAT care they need—when they need it.

## ED Bridge Success Stories

Using the PointClickCare ED Bridge program, **Community Hospital of the Monterey Peninsula (CHOMP)** achieved a **27% reduction in overall program costs, or \$17,780 in savings per patient**. Additionally, clients utilizing the ED Bridge program have been able to achieve positive long-term outcomes in:

- Referral conversion rates
- Access wait time
- Treatment retention
- ED/IP utilization
- Recidivism
- Readmissions
- Opioid-related mortality

## Protecting Patient Privacy

All sensitive information from a facility using PointClickCare's consent model is housed within a separate consent-enabled portal—*making the facility's relationship to the patient invisible by default to the rest of the PointClickCare network*. This substance-use specific enhancement:

- Controls sharing of information across the PointClickCare national network
- Is managed and tailored by each provider organization
- Prevents information from being shared with health plans
- Allows for the sharing of full or no clinical information based on type of consent granted

## Enhancing Collaboration and Closing Care Gaps with ED Bridge



### Immediately identifiable overdoses

Receive alerts when patients have a demonstrated pattern of opioid use disorder—allowing for quick diagnosis and intervention whether it's the patient's first or fifteenth visit to your hospital.



### Customized consent for 42 CFR Part 2 and beyond

Collaborate and comply with PointClickCare's specialized substance use consent model, which facilitates proactively connecting hospital patients with appropriate MAT facilities within the parameters of 42 CFR Part 2.



### Timely interventions when timing is everything

Maximize the period of lucidity following in-hospital buprenorphine treatment by completing referrals to appropriate treatment settings quickly and efficiently—*before* withdrawal symptoms return.



### Simplified, seamless hand-offs

Increase retention with warm hand-offs from hospital to treatment—including patient histories, care plans, and more.

## About PointClickCare

PointClickCare is a leading healthcare technology platform enabling meaningful collaboration and access to real-time insights at any stage of a patient's healthcare journey. PointClickCare's single platform spans the care continuum, fostering proactive, holistic decision-making and improved outcomes for all. Over 27,000 long-term post-acute care providers, and 2,700 hospitals use PointClickCare today, enabling care collaboration and value-based care delivery for millions of lives across North America.

**For more information, visit [pointclickcare.com](https://pointclickcare.com).**

North America's Most Comprehensive Care Collaboration Network



Scan or click code to discover more

PointClickCare is a leading healthcare technology platform enabling meaningful collaboration and access to real-time insights at every stage of the patient healthcare journey.