

PointClickCare®

Solution Sheet

Ambulatory Solution

Improve patient outcomes with real-time insights to support high-quality, coordinated, and collaborative care.



Our Ambulatory Solution allows care coordinators and providers to track acute encounters for their patients in real time, surface patients with high risk, and share care insights with broader care teams leading to more effective and efficient care coordination and collaboration.

Coordinate care for patients using real-time data and insights.

Ambulatory and behavioral health providers may not be notified or aware of acute encounters unless the patient or their caregivers notify the provider, schedule follow-up appointments, or the care team gathers it through claims data.

Low visibility and inefficient ways of retrieving accurate, complete, and timely patient encounter information results in delays in care, duplicative services and costs, and can result in unwanted patient outcomes.

Our Ambulatory Solution offers a single system to monitor and manage patients as they move to other care settings. Providing care managers and coordinators with patient encounter information in real time, the ability to highlight and focus on patients with high risk, and share care plans with broader care teams.

How does our Ambulatory Solution help?



Provides real-time data from acute encounters for more visibility into patient conditions and utilization



Facilitates more timely patient follow up, education, and chronic care management



Enables sharing of patient care insights with broader care teams, regardless of user EMR



Adds ambulatory providers to the care team visible to other treating providers, increasing collaboration across settings



Reduces time-consuming phone and fax follow up, delivering patient data at the point of care



Highlights patients requiring more immediate attention through our proprietary readmission risk model and additional enhanced alerts



Custom cohorts, reports, enhanced behavioral health tracking, and additional ADT feeds also available

What You Can Expect With Our Ambulatory Solution



Identify and Manage Patients with High Risk

Maintain oversight of your patients outside of your care, with real-time encounter data and care insights at your fingertips. Notifications of inpatient and emergency department encounters help identify patients with high utilization and high risk to speed follow-up care, education, and intervention.



Coordinate and Collaborate Across Settings

Proactively support care coordination for your patients in other care settings. Share patient and risk insights with other providers and prioritize, collaborate, and intervene to address changing patient needs.



Optimize Care and Outcomes

Improve care transitions through greater efficiency, timely insights, and proactive collaboration. Maximize care management programs for higher risk patient groups. Reduce unnecessary utilization and readmissions.

PointClickCare is a leading health tech company with one simple mission:
to help every provider deliver exceptional care.

Discover more



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