# PointClickCare®

## Solution Sheet

# Community Health Outcomes

Enhance population health with data-driven insights and improved care collaboration solutions.

Leverage proven industry-standard health IT technology to collaborate across the care continuum, prevent avoidable hospitalizations, reduce adverse events, increase cost savings, and improve health outcomes.

> " We are pleased to have found a technology partner who can streamline communication, address potential administrative burdens on our providers, and who is familiar with EOHHS's Expedited Psychiatric Inpatient Admission Protocol. We selected PointClickCare because we are confident the team shares our vision for an automated, centralized platform to empower our stakeholders with all the information necessary to facilitate care for patients in need of acute behavioral health services.
>
> **Emily Bailey**
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> Emily Bailey, Chief of the Office of Behavioral Health at MassHealth

## How can we help improve community health outcomes?

Significantly improved patient care for the most vulnerable populations.

Enhanced ability to care for at-risk mothers and babies.

A more integrated, holistic approach to addressing mental and behavioral health needs.

Increased care collaboration and communication for substance use disorder and opioid addiction prevention.

A safer, more efficient workplace for emergency department (ED) staff

More timely care collaboration and proactive intervention.

# PointClickCare's Community Health Solutions include:

### Cutting-edge technology to boost health equity

Our solutions use predictive modeling, risk stratification, and data aggregation to indicate social determinants of health. Care teams are alerted for care coordination, referrals, personalized care, and follow-up.

### Better maternal health outcomes

We provide detailed care insights at the point-of-care, identify at-risk patients, improve prenatal care, and address substance use and social determinants of health.

### Improved care collaboration for patients experiencing behavioral or mental health crises

Our integrated and collaborative approach to supporting patients with behavioral or mental health conditions improves outcomes and lowers costs.

### Close care gaps for patients facing substance use disorder

Our solution simplifies patient identification, tracking, and management. By sharing patient-specific information and following a unified plan, PointClickCare improves patient outcomes.

### Reduced ED utilization and improved staff safety

We empower ED staff to prioritize vulnerable patients, identify and connect high-utilization patients to more appropriate care settings, and ensure the safety of care team members.

### Optimized transitions of care across the care continuum

Our solution improves transitions of care and outcomes. We deliver real-time insights on gaps in care and high readmission risk, enabling timely collaboration and proactive intervention.

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## North America's Most Comprehensive Care Collaboration Network

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## PointClickCare®

PointClickCare is a leading healthcare technology platform enabling meaningful collaboration and access to real-time insights at every stage of the patient healthcare journey.