

PointClickCare®

Solution Sheet

Medicaid Solutions

Advance value-based care and population health initiatives while improving transitions of care across care settings.



PointClickCare's Care Collaboration Network offers a shared solution for hospitals and health systems, Medicaid fee-for-service (FFS), managed care organizations (MCOs), and other risk-bearing entities (RBEs) to simplify operations, enhance collaboration, and improve healthcare delivery.

Make an impact at the state and local level

PointClickCare is a leading healthcare technology platform enabling meaningful care collaboration and real-time patient insights. PointClickCare's platforms span the care continuum, fostering proactive, holistic decision-making, and improved outcomes for all. More than 27,000 long-term and post-acute care providers, 3,600 ambulatory clinics, 2,800 hospitals, 350 risk-bearing providers, 70 state and government agencies, and every major U.S. health plan use PointClickCare for care collaboration and value-based care delivery for millions across North America.

Our network can support Medicaid to:



Reduce preventable hospital readmissions



Decrease inpatient length of stay (LOS)



Manage care for individuals with chronic conditions



Improve maternal and child health



Address substance use disorder (SUD)



Coordinate care transitions between acute and post-acute

PointClickCare can help Medicaid agencies, MCOs, and RBEs achieve their value-based care and population health goals. PointClickCare's Care Collaboration Network facilitates real-time data exchange among health care partners across the care continuum, ensuring patient clinical and medication histories follow the patient.

Coordinating Care Across the Continuum

“Our partnership with PointClickCare has resulted in a significant 10% year-over-year reduction in unnecessary emergency department (ED) utilization in Virginia when better insights into patient history and visit frequency are enabled.

Leveraging PointClickCare's advanced technology and data capabilities, we have been able to streamline our reporting processes and clearly demonstrate the positive impact of the Emergency Department Care Coordination program to the advisory council and Medicaid agency.

We appreciate PointClickCare's contribution to our program's success and their commitment to helping us meet our legislative requirements and patient care goals.”

Kyle Russell

Chief Executive Officer at
Virginia Health Information (VHI)

How PointClickCare Helped



10% year-over-year reduction in unnecessary ED utilization



Improved ED efficiency, data reporting, and healthcare outcomes

PointClickCare is a leading health tech company with one simple mission:
to help every provider deliver exceptional care.

Discover more



PointClickCare