

Solution Overview

Pharmacy Connect for Pharmacies

Streamline medication order management and integration with senior living communities, and easily collaborate with wellness nurse teams for more timely and safe medication availability and administration.



Pharmacy Connect quickly integrates pharmacies with their senior living customers through an easy-to-learn, role-based pharmacy workspace, enabling real-time visibility of order changes, easy monitoring of all interface messages, and facilitates better support and collaboration with customers.

Simplify Medication Management and Optimize Staff Time

Access to the PointClickCare Senior Living community network not only supports your pharmacy's ability to retain existing customers, but it also streamlines medication management workflows to support business growth.

Automating order transmission and resident information exchange, reducing medication errors, and confirming validated ordering and dispensing are imperative for senior living wellness teams. Integration with senior living communities can optimize staff time and ensure the correct medication is available and administered to residents when needed.

Your pharmacy will want all your senior living community customers to take advantage of Pharmacy Connect's efficient onboarding with straightforward activation that simplifies pharmacy processes and makes it easy to acclimate users. Streamlining the medication management process and integrating with your pharmacy adds an extra level of support for your customers by establishing a collaborative connection that provides better workflows and visibility to leverage the expertise of your pharmacy in the connected care team.

How Does Pharmacy Connect Help Pharmacies?



Standardize and simplify medication management workflow



Facilitate quick community onboarding with flexible and configurable interface settings and simple integration tools and activation



Manage branch locations and customer communities with a single account sign-on



Easily monitor all interface messages



Collaboration through the workspaces decreases paper, fax, and phone communication that can slow down orders



Visibility into order changes from the nurse wellness team

Pharmacy Connect Users Can Expect To:



Grow and Retain Pharmacy Customer Base

Pharmacy Connect offers an easy-to-adopt medication management solution that supports market growth with simple senior living community activation and efficient onboarding. By providing better support to customers, your pharmacy increases its value and ensures its position as an integral and collaborative part of the care team.

- Extend your reach to prospects and increase penetration through access to over 9,000 senior living communities
- Efficiently onboard new locations with simple integration tools and help communities acclimate within application training
- Flexible and configurable interface settings to suit your business needs
- Provide better support to customers by leveraging the unrivaled expertise of PointClickCare's training and support resources



Optimize Medication Management Workflow

Pharmacy Connect connects medication orders and data exchange with senior living communities with consistent, and easy to view and oversee medication workflows across communities. Automating manual processes across your customer base ensures uniform access to review medication orders and reduces ordering delays.

- Empower pharmacy staff with improved access and visibility across branch locations and communities through a single, dedicated Pharmacy Workspace
- Create more efficiencies with a consistent workflow across your pharmacy team and all locations, through uniform order dashboards and message logs



Collaborate with Customers to Improve Quality, Safety, and Resident Wellness

Pharmacy Connect streamlines order management and tracking to reduce errors and unnecessary follow-up, improving medication processing and availability. Decreasing paper, fax, or phone orders eliminates follow-up clarifications, which means orders can be filled correctly the first time.

- Quickly acclimate new communities and wellness nurse teams with intuitive tools that make it easy for the pharmacy to keep the community informed and ready to accept and administer medications
- Improve timeliness by ensuring all medication regimens are easily and efficiently managed in a uniform workflow and in agreement with the community wellness staff
- Reduce unnecessary or incorrect medications with direct access to up-to-date resident medication profiles, and visibility into admission, discharge, status, or location changes
- Decrease errors and stay in sync with the pharmacy system through integration and automatic updates to the eMAR

Discover how Pharmacy Connect can help streamline medication order management for your pharmacy and senior living communities.

Scan or click code to discover more



PointClickCare[®]

PointClickCare is a leading healthcare technology platform enabling meaningful collaboration and access to real-time insights at every stage of the patient healthcare journey.