

PointClickCare®

Solution Overview

Pharmacy Connect for Senior Living Communities

Simplify medication order management for your senior living community and easily collaborate with your pharmacy for timely medication availability.



Pharmacy Connect provides integration with your preferred pharmacy, reducing multiple medication order workflows, and offers an easy-to-use, role-based workspace and user interface. It enables senior living nurse wellness teams to easily track and confirm orders and collaborate with the pharmacy, reducing unnecessary steps and time away from direct resident care.

Simplify Medication Management and Optimize Staff Time

The complexity of providing care for increasingly higher acuity residents means that staff spend a significant amount of time supporting daily medication regimens. **Assisted living residents use an average of 10 medications daily.*** Many residents see multiple physicians and use various pharmacies for medications, increasing the risk of errors, unintended interactions, and prescription duplication.

Ensuring residents receive the correct and optimal medications for their needs at the right time and avoiding duplication or drug interactions is essential to keeping them safe, healthy, and happy. Integration with pharmacies can address these challenges by optimizing the use of staff time and ensuring the right medication is available when needed.

Streamlining the medication management process and integrating it with your pharmacy adds an extra level of support for your shorthanded community staff by establishing a collaborative connection that provides better workflows and visibility to leverage the expertise of the pharmacy in the connected care team.

How Does Pharmacy Connect Help Senior Living Communities?



Standardizes and simplifies medication management workflow



Provides detailed visibility into all order tracking and monitoring in a single view



Offers pharmacy collaboration that enables faster medication availability



Decreases paper, fax, and follow-up communications with the pharmacy that can slow down orders



Reduces staff burden with simple training and quick onboarding

Pharmacy Connect Users Can Expect:



Timely Medication Availability

Pharmacy Connect directly links the community to the pharmacy, reducing manual interactions and improving collaboration for faster availability of medications.

- Reduce medication delays by decreasing manual steps and follow-up calls to the pharmacy that cause or contribute to errors, omissions, or miscommunications between the staff, family, and pharmacy
- Empower staff to support the full medication order lifecycle with simplified and accessible work screens designed specifically for the whole wellness team
- Staff can quickly identify high-priority tasks that need to be addressed in the dashboard so time and resources can be maximized
- Avoid delays in documentation and medication administration by having the option to automatically confirm orders when the wellness team is unavailable to confirm orders



Standardized and Simplified Workflow

Provides wellness nurses with a single workflow to your preferred pharmacy, and a dedicated and intuitive nurse user workspace that consolidates critical medication management functions for easy order tracking, confirmation, and pharmacy collaboration.

- A simplified and dedicated Wellness Workspace offers intuitive tracking of orders and greater visibility at the resident and community levels
- One-click medication order confirmation for fast and easy medication review
- Streamlined tools and in-app training make it easy to quickly onboard users
- Easily reconcile community entered orders with pharmacy orders to ensure order integrity and singular order documentation



Safe and Compliant Medication Management

Pharmacy Connect standardizes medication processes and alerts to reduce errors, while improving tracking, auditing, compliance, and ultimately resident safety and wellness.

- View medication-related notifications in the workflow
- At-a-glance view of the resident's condition and associated medication orders, including alerts for medication warnings and required reviews
- Quickly notify the pharmacy when resident status changes occur, avoiding incorrect or unneeded medications, and keeping records synchronized between the pharmacy and your community
- Decrease errors and stay in sync with the pharmacy system through integration and automatic updates to the eMAR

*2021 Internal Data on Medication Use in PointClickCare Senior Care Communities.

Connect with us to learn how Pharmacy Connect can help your organization improve medication management.

Scan or click code
to discover more



PointClickCare[®]

PointClickCare is a leading healthcare technology platform enabling meaningful collaboration and access to real-time insights at every stage of the patient healthcare journey.