

PointClickCare®

Solution Sheet

Health Information Exchange

Enhance network value and better serve subscribers with seamless clinical data exchange.



Improve care coordination, collaboration, and communication between healthcare providers, connecting the entire care continuum.

PointClickCare partners with Health Information Exchanges (HIEs) to eliminate barriers between siloed EHR software, enabling seamless data exchange. With our integrated solutions, we provide highly valuable care insights that build upon existing data. This fosters effective care coordination, collaboration, and communication among healthcare entities, connecting the entire care continuum.

We value our longstanding partnerships with HIEs who understand the needs and priorities of the state(s) and the members they serve. With PointClickCare, you can deliver aligned Health Information Technology (HIT) services through integrated, interoperable technology.

How can our solutions help HIEs?



Timely access to actionable data for better care coordination



Seamless integration and delivery of HIE data directly into the native clinical workflow



Patient emergency department (ED) usage, medical history, and safety and security events integrated seamlessly into your ED track board

“We are pleased to partner with PointClickCare to deliver best-in-class care coordination across the State of Texas. **Real-time encounter notifications provide care teams invaluable insights at every stage of care, improving outcomes and helping avoid unnecessary and repeat hospital visits.**”

George Gooch

Chief Executive Officer at the Texas Health Services Authority

What You Can Expect With Our Solutions:



Expanded healthcare data utility

Leveraging our platform and programs, powered by acute, post-acute, and other data sources, we work alongside HIEs to understand their strategic priorities and enable solutions that help HIE subscribers unlock actionable insights to impact patient care.



Improved collaboration between HIE subscribers and beyond

Our platform and programs can be tailored for acute, post-acute, payer, and ambulatory organizations, enabling HIE data to be integrated and delivered into the native clinical workflow and optimize collaboration at all points of care.



Access to the largest post-acute care network in the country

HIEs work diligently to engage all providers in their community. PointClickCare can help HIEs strengthen collaboration with access to the largest post-acute electronic health record (EHR) system, its corresponding admission, discharge, and transfer (ADT), and continuity of care document (CCD) data, allowing for real-time care coordination and medication reconciliation, resulting in improved outcomes and reduced provider burden.

PointClickCare is a leading health tech company with one simple mission:
to help every provider deliver exceptional care.

Discover more



PointClickCare