

Solution Sheet

Integrated Medication Management for Long-Term Care Pharmacies

Grow and support your customer base with tools that enhance real-time data exchange and medication management for LTPAC providers



PointClickCare's Integrated Medication Management (IMM) provides a complete medication management solution that can connect all leading pharmacy dispensing systems with senior care systems.

Streamline workflow and ensure quality and safety

Access to the PointClickCare LTPAC facility network not only supports a pharmacy's ability to retain existing customers, it also streamlines medication management workflow to support business growth. Automating order transmission and resident information exchange, reducing medication errors, and ensuring validated ordering and dispensing, are imperative for long-term care providers. Meeting the demands for secure and digitized communication as well as quality, safety and compliance are critical to success in this market.

How does IMM for pharmacy help?



Improves workflow for facility initiated orders by automating ordering processes



Ensures accurate, validated and understandable orders



Decreases paper, fax and follow-up medication order clarifications



Reduces delays and improves time from ordering to dispensing medication



Provides **real time** admissions and status updates on resident clinical or location changes



Supports Federal and state requirements for controlled substance prescribing

After Implementing IMM, Pharmacy Users Can



Grow and Retain Customer Base

PointClickCare provides access to 21,000 senior care facilities and additional support and sales enablement resources for the pharmacy. By providing better support to existing customers as well as easy access to quality, efficient prescribing and medication management services to new customers, your pharmacy increases their value as critical member of the care team.



Optimize Medication Management Workflow

Fully integrates all leading pharmacy dispensing systems with senior care facilities and communities. Automating manual processes and providing a single workflow across the pharmacy's customer base ensures uniform access to review medication orders and refills, but also reduces ordering delays. The medication management process fully supports the use of the pharmacy formulary. IMM also ensures up-to-date information on each resident by automatically syncing records as clinical information evolves.



Ensure Quality, Safety, and Compliance

Elimination of paper, fax or phone orders eliminates follow up clarifications and transcription errors, which means orders can be filled correctly the first time. Validated electronic ordering also ensures that pharmacies gain the proper authority and approvals to dispense. The ability to track and validate appropriate steps were taken to fill the order also streamlines compliance documentation. PointClickCare also offers an [EPCS-Certified platform](#) so that prescribers can securely transmit controlled substance scripts to any EPCS enabled pharmacy.

**To Learn More About Integrated Medication Management:
Contact your PointClickCare Account Representative today.**

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PointClickCare is a leading healthcare technology platform enabling meaningful collaboration and access to real-time insights at every stage of the patient healthcare journey.