

Solution Sheet

Patient Unified Lookup System for Emergencies

Find Patient Records. Locate Missing People.
Improve Health Outcomes in Emergencies.



The Patient Unified Lookup System for Emergencies (PULSE) is a fully supported suite of tools that solve critical healthcare coordination problems during disasters and public health emergencies.

More Americans are at risk of being affected by disasters than ever before. Natural and manmade disasters are becoming more frequent, more expensive, and are affecting larger populations.

When routine infrastructure is compromised, responders may not have the tools they need to provide the high quality of care possible in everyday settings.

The PULSE suite is built atop North America's most comprehensive care collaboration network, enabling unparalleled connectivity to thousands of health care organizations across the country.

Using the Missing Persons application, we were able to locate nearly half of Florida dialysis patients who had been reported missing during the days following Hurricane Ian in 2022.

Suzanne Kirayoglu, PhD

Florida Agency for Health Care Administration

Features at-a-Glance:



Federal Funding

Partner states and territories have obtained federal funding with assistance from PointClickCare.



Full Programmatic Support

24/7 help desk support during activations, dedicated program staff, training materials, and assistance with exercises and drills.



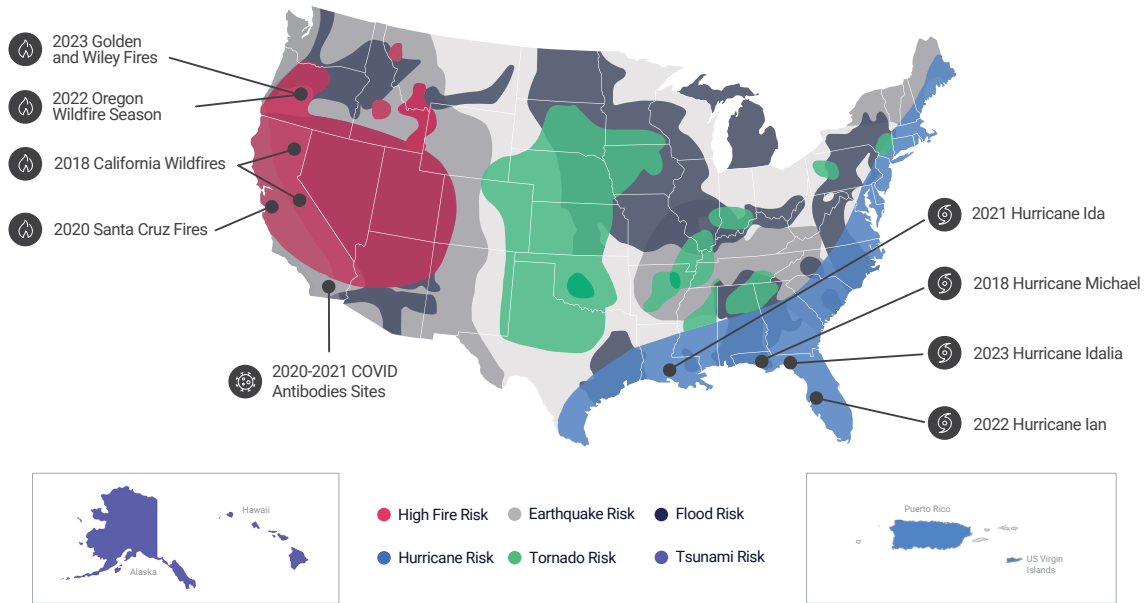
Peer Learning Network

Collaborate and share information with other partners on general program administration, best practices, product enhancements, and more.



Privacy and Security

PointClickCare follows industry best-practices with full HIPAA compliance and HITRUST certification.



PULSE suite options include:



Patient Search

Leverages national health information exchange networks to bring patient medication and clinical histories into alternate care sites. Access to over 75% of hospitals, 77% of dialysis centers, 80% of pharmacies, and federal agencies including the Department of Veterans Affairs and the Department of Defense.



Emergency Census

A roster management tool for shelters and alternate care sites that tracks entry, exit, and destination location from the facility. Option to send alternate care site encounters into PointClickCare's care collaboration network, so health care providers are alerted to the patient's visit and can offer real-time coordination and follow-up care.



Missing Persons

Identifies if missing or displaced individuals such as dialysis or home health patients have been admitted to a hospital, emergency department, or alternate care site. Checks PointClickCare's care collaboration network of hospitals, emergency departments, and alternate care sites for current and recent patient encounters.

Note: PULSE Enterprise is also known as Emergency Patient Look-Up System (E-PLUS) in Florida.

North America's Most Comprehensive
Care Collaboration Network



Scan or click code
to discover more

PointClickCare is a leading healthcare technology platform enabling meaningful collaboration and access to real-time insights at every stage of the patient healthcare journey.