

Solution sheet

Integrated Medication Management for Skilled Nursing

Improve care, operations, and medication safety for skilled nursing residents with automated medication management and electronic prescribing



PointClickCare's Integrated Medication Management (IMM) connects skilled nursing facilities (SNF) to their preferred pharmacies, enabling seamless, real-time electronic exchange of medication orders and resident medication information.

Optimize Staff Resources and Ensure Quality and Safety

Increasing acuity and medication needs, with an average of 12 or more medications per resident*, makes it difficult to manage daily regimens, including refills and changing medications.

Outdated manual processes force nursing staff to spend added time on follow up calls to the prescriber or pharmacy to ensure prescription orders, refills, or changes are in progress, with manual hand-offs increasing medication errors and delays.

Automating medication ordering and management and integrating with preferred pharmacy partners helps alleviate staff burden, ensure accuracy, and improve safety. This collaborative connection with the pharmacy not only makes the process smoother, but it saves time by eliminating paper, manual workflow, and resulting errors.

Electronic prescribing also supports regulatory requirements for controlled substances, which means when your state or the federal government requires Electronic Prescribing for Controlled Substances (EPCS), you will be ready.

*2021 Internal Data on Medication Use in PointClickCare Senior Care Facilities.

How Does IMM Help Skilled Nursing Care Teams?



Improves workflow for facility initiated orders by automating ordering processes



Ensures validated, accurate orders reducing medication errors



Eliminates paper, fax and follow-up communications



Reduces medication ordering and dispensing delays



Supports barcode scanning to verify medication packs



Provides real-time resident admissions, clinical and location status



Supports federal and state requirements for controlled substance prescribing

Integrated medication Management users in skilled nursing can expect to:



Optimize Medication Management Workflow

Eliminate the steps required to obtain a physician's written order, enter it into the electronic health record (EHR), verify receipt of a faxed order, or call the pharmacy to check on a missing order, allowing caregivers to spend more time on resident care.



Respond Quickly to Residents' Changing Needs

In the skilled nursing setting, residents' health can change rapidly. IMM ensures up-to-date information on each resident by automatically synchronizing records as clinical information evolves, allowing caregivers to better coordinate care.



Ensure Quality, Safety, and Compliance

Automation means that orders can be filled correctly the first time. Validated electronic ordering ensures that pharmacies gain the proper authority and approvals to dispense, eliminating paper, fax, and errors that stem from multiple touch points.

PointClickCare also offers an [EPCS-Certified platform](#) so prescribers can securely transmit controlled substance scripts to any EPCS enabled pharmacy. The ability to track and validate appropriate steps were taken to fill the order streamlines compliance reviews by automatically providing the documentation required.

To learn more about Integrated Medication Management, contact your PointClickCare Account Representative today.

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PointClickCare is a leading healthcare technology platform enabling meaningful collaboration and access to real-time insights at every stage of the patient healthcare journey.