

PointClickCare®

Solution Sheet

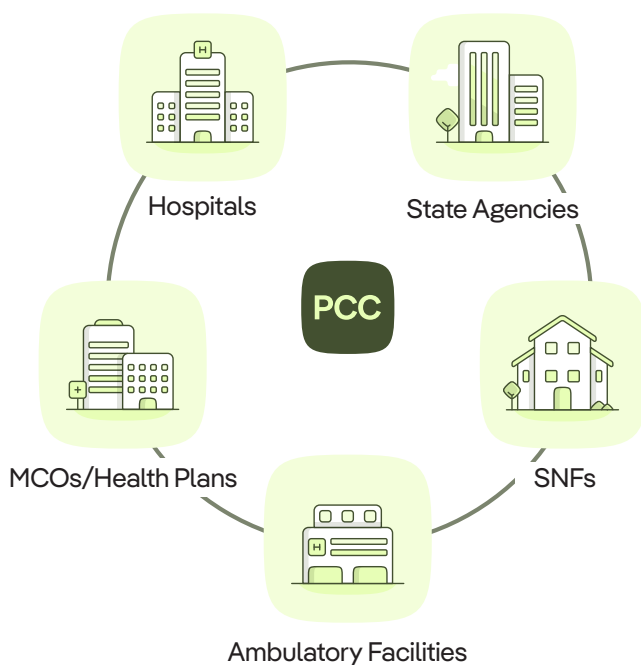
Network-Based Care Coordination

Improve health outcomes for individuals with opioid use disorder and substance use disorder through a comprehensive network of data and insights.



Our network encompasses a wide range of care teams including providers, hospitals, ambulatory facilities, and skilled nursing facilities, as well as health plans and state agencies. This allows for real-time data exchange and clinical insights that support care collaboration across care sites. By fostering meaningful collaboration, our network facilitates improvements in both clinical outcomes and financial performance.

The PointClickCare network provides real-time data from sites of care across the continuum.



Connectivity beyond existing network and state boundaries

Access to: 27,000+ long-term and post-acute care provider organizations, 3,600 ambulatory clinics, 2,800+ hospitals, 350+ ACOs and risk-bearing providers, 70 state and government agencies, and every major U.S. health plan.

Real-time insights across every stage of the patient journey

With patient-centric clinical data beyond your EHR, member network, region, or state across the continuum, our solutions offer immediate, point-of-care access to deep, real-time insights at every stage of the patient journey.

Expansive, full-continuum care collaboration network

By enabling seamless collaboration with broader care teams and unmatched visibility into post-acute settings, all stakeholders benefit from improved efficiency, enhanced transitions of care, and better outcomes.

Improving Care for OUD/SUD Patients

Individuals with opioid use disorder (OUD) and other substance use disorders (SUDs) often require more access to care across the continuum, which can have a detrimental impact on cost and facility utilization. Our network improves care for those living with OUD or SUD, while decreasing costs and improving efficiencies for providers.



Reducing Cost and Unnecessary Care Utilization

Providers and care coordinators managing Medicaid, dual-eligible, and statewide patient populations can improve coordination for individuals living with OUD/SUD to improve patient outcomes, reduce costs, reduce unnecessary emergency department (ED) or inpatient utilization, and empower clinicians to apply best practices for treating patients with OUD/SUD and co-occurring conditions.



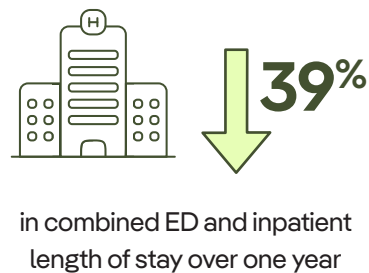
Improving Care Coordination

In partnership with PointClickCare, providers and coordinating agencies can tackle key challenges. They can surface patients with a history of substance use-related disorders, prior overdose, and Prescription Drug Monitoring Program (PDMP)-related information to inform treatment. Additionally, they can alert providers and care coordinators when patients participating in OUD/SUD-related programs have encounters of interest, such as presenting to the ED.



Measured Reduction in Unnecessary Utilization

PointClickCare can help reduce unnecessary utilization by connecting patients with more appropriate care and facilitating more timely follow up. When working to decrease overdoses and gaps in care for patients with SUD, Community Hospital of the Monterey Peninsula (CHOMP) used our solutions and experienced a 39% reduction in combined ED and inpatient length of stay over one year, and a 30% drop in readmissions.



PointClickCare is a leading health tech company with one simple mission:
to help every provider deliver exceptional care.

Discover more



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