

EHR for Skilled Nursing Facilities Supplemental Guide

PointClickCare's EHR for SNF is a secure and fully integrated cloud-based platform that enables seamless care transitions, empowers care teams, and optimizes clinical and financial outcomes.

Learn more about the value our functionality and services provide to meet your organization's current and future needs:

System

Electronic Health Record (EHR)

Cloud-based EHR platform that offers an end-to-end toolset for your business

Communication Dashboard

Quick access to staff messaging and links to your most-used reports

Dashboards and Reporting

Comprehensive reporting to manage clinical data and provide insights

Clinical Chart

Super-set of defined clinical reports that can be collated into a single report

Enterprise Management

Manage organization-wide configurations for all facilities in one management console

User Security Management

Create roles for your users to manage which features and data they can access

Pass-Through Authentication

Sign into both on-premises and cloud-based applications by using the same password with validation directly against on-premises Active Directory

Identity and Access Management (IAM)

Framework of business processes, policies and technologies that facilitates the management of electronic or digital identities

Single Sign-On (SSO)

Securely authenticate with multiple applications and websites with one set of credentials

User Account Provisioning (UAP)

Create and manage users through a SOAP web service to ensure their internal directory matches the user roster in PointClickCare

Multi-Factor Authentication (MFA)

Multi-step account login process that requires users to enter more information, in addition to their password, for security

Master Patient Index (MPI)

Organization-level Master Patient Index (MPI) allows searching and matching residents across facilities within the organization and assigns them a unique MPI ID

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Services

Customer Success and Basic Ongoing Support

Provides strategic guidance to support customers in achieving their desired outcomes and realizing the full value and vision of the PointClickCare platform

Smart Zone On-Demand Training

Online learning system that provides unlimited, 24/7 access to 450+ eCourses

Marketplace Access

Largest ecosystem of integrated partner solutions available for the senior care continuum

Revenue Cycle Management

Billing and AR Management

Advanced billing and payment system that captures resident and payer balances, receivables, and cash receipts

Claims Exports

Gather and consolidate all the necessary billing information, including names, subscriber details, diagnoses, and charges, to accurately share with third parties

Ancillary Imports

Upload batches of charges from other systems including therapy, pharmacy, and point of sale to avoid manual updates and save time

Trust Fund Management

Safe and reliable management by facility of resident personal funds for their SNF bill or small personal expenditures

Collections

Identify and track outstanding balances, monitor collection activities, and generate collection letters seamlessly

Integrated Claims Management*

Create, submit, track and appeal claims to get paid for services rendered

Documentation

Diagnosis

Repository of resident comorbidities to understand current needs and health history to inform care plans and medication management

Allergies

Document resident allergies to safely manage care and nutritional needs.

Weight and Vitals

Capture weights, vitals, and allowable ranges for optimal care intervention.

Standard and User-Defined Assessments

Standard assessments reduce workload and maintain regulatory compliance and user-defined assessments create standardized assessments for specific patient populations

*Partner powered product

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Documentation

Care Plans

Create and manage care plans to provide a holistic view of the resident

Progress Notes

Care teams can easily document patient progress to inform care decisions

Point of Care (POC)

Mobile-enabled app that runs on wall-mounted kiosks or mobile devices that enable care staff to document activities of daily living at or near the point of care

MDS 2.0/3.0

A secure tool providing accurate data collection with automated, direct submission of the MDS to iQIES

Immunizations

Document immunizations and manage resident care needs

Therapy Integrations*

View and pull information about therapy care being provided to residents in near-real time through third-party integrations

Transitions and Operations

ADT Census Management

Track the movement of patients from admittance, room changes, hospital visits, to discharge

User-Defined Fields

Custom user-defined fields allow for collection of specific resident data needed Report and analyze clinical information across these data elements

PointClickCare Connect

Access patient history from referral sources and rapidly import and reconcile medications and diagnosis

Referral Management

CRM ensures skilled nursing facilities have the most complete, timely data for every lead

Document Storage

Attach received email or scanned documentation to resident records

Connected Care Center

Online access to health records for caregivers and family of residents to empower them to make informed care decisions

Resident Event Calendar

Create and manage event calendars to meet the psychosocial needs of residents

Eligibility Verification*

Integrated insurance validation service that helps organizations check and monitor insurance coverage of current and potential residents

Partner Toolkit

Scorecard detailing skilled nursing quality and performance metrics accessible from your EHR, and available to facilities with hospital partners using the PAC Network Management solution

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Transitions and Operations

Incident Management

Document and track undesirable episodes like medication errors, resident falls, adverse reactions to treatment, or equipment failure. Necessary investigative information is kept separate from the Electronic Health Record.

Integrated Direct Messaging*

Secure, HIPAA-compliant communication tool that allows for sharing of messages and file attachments concerning senior care residents among care partners and stored within the PointClickCare platform

Interoperability

Interoperability allows for seamless data exchange that facilitates effective care coordination, collaboration, and communication between providers

Chart Pic

Upload resident photos to their EHR chart for staff validation when providing care and administering medications

Order Management

Order Management

Create and manage pharmacy, laboratory, diagnostic, diet, supplemental, enteral feed, and other orders

eMAR

Comprehensive mobile-enabled medication and treatment administration system that guarantees real-time accuracy in medication ordering and distribution

*Partner powered product

To learn more about PointClickCare's EHR for SNF, visit our [product page](#).

PointClickCare is a leading healthcare technology platform enabling meaningful collaboration and access to real-time insights at every stage of the patient healthcare journey.