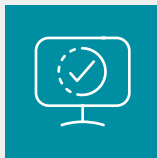


## Solution Sheet

# ED Optimization: SNF Stay Summary



Empower ED staff with real-time visibility into recent post-acute encounters, including actionable clinical and risk insights delivered directly into your existing ED workflow for more informed, efficient, and appropriate care delivery.

## Quickly Triage and Treat SNF Transfer Patients

One-third of SNF patients face an avoidable ED visit within 30 days of admission.<sup>1</sup>

When a patient arrives in the ED from a post-acute provider, their information may not. Without that encounter history, an inpatient admission may be required, and this can leave vulnerable patients at even greater risk and contribute to higher readmission rates.

ED Optimization provides real-time visibility into critical information from the leading U.S. SNF network so clinicians can make faster, more informed care decisions and accelerate care delivery.

## How Does ED Optimization Help?



Receive critical insights about SNF patients within seconds of ED registration



Quickly triage and treat SNF transfers with summarized and actionable information



Access SNF admission dates, facility and practitioner information, diagnoses, and the last 14 days of medications in your ED track board



Reduce unnecessary tests, admissions, and care delays with the latest SNF encounter data



Enable more informed and efficient discharge or admit decisions



Avoid CMS readmission penalties by quickly providing the most appropriate care

# Manage SNF transitions to your ED with summarized insights, delivered directly into your ED workflow.

**PointClickCare Notification**

PointClickCare ALERT 08/06/2024 16:47 Patel, Ramesh DOB: 10/28/1935

**Criteria Met**

- Care Insights
- ED Visit - SNF Summary (ED)

**Patient Return from SNF**

**Visit Summary**

| Admit Date         | Facility Name                 | Diagnosis   |
|--------------------|-------------------------------|---|
| 08/27/2024 4:47 PM | Madeline's Skilled Nursing... | <ul style="list-style-type: none"> <li>Chief Complaint: Insomnia, unspecified Heart failure, unspecified Encounter for other specified aftercare</li> <li>Insomnia, unspecified</li> <li>Heart failure, unspecified</li> <li>Encounter for other specified aftercare</li> <li>History of falling</li> </ul> |

**Family & Practitioner**

| Attending Physician | Phone          | Facility   |
|---------------------|----------------|--|
| Gluming Zhang       | (801) 123-4567 | Madeline's Skilled Nursing<br>9501 Heritage Village Plz, Gainesville, VA 20155-378 |

**Medications**

Last administered date for each medication within 14 days.

| Medication Name                                      | Dosage   | Dose Per Unit | Administration Date<br><small>in the last 14 days</small> |
|--|--|---------------|---|
| acetylcysteine inh/oral (MucOMYST) 20 % solution 2mL | 2 ml inhale orally two times a day for respiratory   | NULL          | 8/6/2024 11:32 AM   |
| atorvastatin (LIPITOR) 20 MG tablet                  | Give 1 tablet by mouth at bedtime for Hyperlipidemia | 20 MG         | 8/6/2024 11:32 AM   |

Hospitals rely on ED Optimization to quickly identify high-priority patients and make prompt, more informed care decisions. For those patients returning from a SNF, a summarized view of their SNF stay includes:

- SNF admission date and time
- Facility and practitioner name
- Diagnoses
- Last 14 days of medications, dosages, and administered dates/times.

This information ensures faster evaluation, stabilization, admission, or return to the SNF to complete their care when a readmission is unnecessary.

1. Stephens CE, Newcomer R, Blegen M, et al. Emergency department use by nursing home residents: effect of severity of cognitive impairment. Gerontologist. 2012;52(3):383-393. doi:10.1093/geront/gnr109.

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**PointClickCare**<sup>®</sup>

PointClickCare is a leading healthcare technology platform enabling meaningful collaboration and access to real-time insights at every stage of the patient healthcare journey.