

eBook

Empowering Practice Groups with an EHR: A Guide to Streamlined Care and Operational Excellence

The value of enhanced care coordination and
faster revenue recognition

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PointClickCare®



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Introduction

The healthcare landscape is rapidly evolving, demanding new levels of efficiency, interoperability, patient-centered care, and an understanding of new value-based care (VBC) payment models for practice groups. As patient complexity increases and regulatory requirements tighten, the need for robust technology and data transformation has never been more urgent. Practice groups are uniquely positioned to take an active role in the healthcare landscape — provided they have the right tools to streamline care delivery, enhance operational excellence, and drive measurable outcomes.



With real-time integration through EHR for Practice Groups, practitioner notes are available within minutes instead of weeks — this is a game changer. We targeted underperforming practitioners and saw immediate success, with one practitioner doubling their productivity. Tracking practitioner productivity used to take hours; now, I can see everything in just four clicks. Plus, having documentation instantly available supports therapy, billing, and regulatory needs, improving overall facility efficiency.”

Ray Avery,
APRN, MSN, FNP-C Director of Medical Services
Exceptional Care Services

The State of Practice Groups Today



The State of Practice Groups Today

Fragmented workflows — driven largely by inefficient and poorly integrated EHR systems — remain a major barrier to delivering high-quality care. A [recent review](#) found that poorly designed EHR interfaces frequently disrupt clinical workflows by causing task switching, excessive screen navigation, and fragmented information display. These usability issues often necessitate workarounds—such as duplicating documentation or using external tools—leading to increased documentation time and cognitive burden for practitioners.

Fragmented workflows make it difficult to access the most accurate, up-to-date information at the point of care. For example, requiring staff to log into multiple systems, such as the facility electronic health record (EHR), their own, and the health information exchange (HIE) to review clinical information hinders timely decision making. It also makes it challenging for all staff members to stay on the same page, ultimately exacerbating coordination breakdowns, not only across the care continuum, but also within individual practice groups and specialists.

This disruption is not only operationally costly but also strongly linked to rising levels of stress and burnout among these practitioners, who consistently identify system fragmentation as a core driver of their challenges. Additionally, the lack of integrated, efficient workflows not only impacts staff satisfaction but also patient safety and outcomes.

These challenges urgently demand that practice groups think beyond standard approaches to accessing and sharing clinical data. Practice groups that innovate and integrate their workflows will emerge as leaders in patient care as well as attract and retain more practitioners.

The Power of a Unified EHR Platform

One of the most important steps a practice group can take to address fragmented workflows and care coordination gaps is implementation of a single, unified EHR platform that brings together both patient care and administrative tasks in one platform.

A unified EHR platform enables practice groups to:



Access a shared patient record across care settings, including skilled nursing facilities (SNFs) and senior living partners



Gain real-time data visibility and actionable clinical insights at the point of care



Enhance practitioner satisfaction by reducing redundant data entry and administrative tasks

When EHRs are truly integrated into clinical workflows, they can reduce documentation burden and improve coordination of care. Research confirms that greater information availability across care transitions reduces errors and [strengthens coordination](#) between providers and practitioners.



Better Decisions at the Point of Care

The right EHR offers both improved clinical insights and key operational workflows. The clinical acumen of a platform designed for practice groups offers smart EHR tools that empower practitioners to:

- Streamline and accelerate documentation with voice-to-text and AI-powered templates
- Access more robust data analytics from a wider and deeper set of data
- Leverage clinical decision support for proactive interventions
- Track where patients are in real time via HIE connection

For example, real-time alerts triggered at patient registration can flag high-risk patients, summarize recent hospitalizations, and highlight medication changes. These features have been shown to [decrease avoidable hospitalizations by up to 15%](#) and support more timely interventions.

Optimizing Practice Group Operations



Optimizing Practice Group Operations

On the operational side of the EHR, an integrated platform allows practitioners to seamlessly handle administrative tasks within the same software they already use for clinical workflows, reclaiming valuable time for patient care.

Operational excellence is driven by:



Automated workflows
that accelerate billing



Accurate Hierarchical
Condition Category
(HCC) coding to reduce
manual errors



Improved collaboration
across multidisciplinary
care teams



Data-driven
enablement of
value-based care
initiatives

A [recent industry survey](#) found that practices using EHR-driven workflow automation reduced billing cycle times by 20% and cut operational overhead by 18%. Enhanced collaboration tools within EHRs [support seamless handoffs and care transitions](#), which are critical for managing complex, high-volume patient populations.

How EHR for Practice Groups Works: Use Cases



How EHR for Practice Groups Works: Use Cases



Managing High-Volume Rounding:

Practitioners can efficiently round across multiple facilities with consolidated patient lists, instant access to histories, and streamlined documentation with a single sign-on. Order management, encounter notes, automated workflows and proactive insights facilitate improved care outcomes.



Coordinating Care for Complex Patients:

Integrated EHRs support multidisciplinary care plans, [enabling better management of chronic conditions](#) and social determinants of health. With a shared patient record for both the practice group and post-acute care partners, communication is seamless and all stakeholders share real-time visibility and awareness of patient status and needs.



Enhancing Chronic Care Management:

Automated reminders, risk stratification, and population health analytics help [reduce readmissions](#) and improve quality scores. These features are crucial to effective participation in value-based care arrangements, improving revenue and helping practice groups establish themselves as the practitioners of choice.

Financial and Operational Impact





Financial and Operational Impact

Along with better clinical outcomes such as reduced readmissions and improved care coordination, implementing a unified EHR platform has significant impact on the financial and operational outcomes vital to a practice group's success. This approach leads to:

- **Faster** revenue recognition through accelerated charge capture and claims submission
- **Reduced** overhead due to automation and streamlined workflows
- **Streamlined** quality reporting workflows that help close gaps efficiently and support improved reimbursement rates, including under the Patient Driven Payment Model (PDPM)
- **Enhanced** documentation and coding accuracy — supported by faster workflows and robust auditing tools — that empowers minimum data set (MDS) nurses and SNF operators, while also facilitating accurate code transmission and compliance
- **Comprehensive** support for Merit-Based Incentive Payment System (MIPS) and precise risk adjustment coding, (e.g., improved Risk Adjustment Factor (RAF) scores) that positively impact both Medicare and value-based reimbursement outcomes

Current Trends in Practice Group Enablement



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Practice groups cannot afford to maintain the status quo in a rapidly evolving healthcare landscape.

Key trends shaping the future include:

47%

47% of U.S. practices using mixed payment models (fee-for-service and value-based-care) [report improved financial stability](#); this shift is driving adoption of technologies like interoperable EHRs



Interoperability initiatives, such as the [TEFCA framework](#), are driving seamless data exchange across care settings



Mobile-optimized, practitioner-centric tools are enabling care delivery anywhere, anytime

Leaning into these opportunities offers practice groups a position on the leading edge of value-based care and effective clinical and financial outcomes.

How PointClickCare Supports Practice Groups



How PointClickCare Supports Practice Groups

With EHR for Practice Groups, PointClickCare allows practitioners to revolutionize efficiency by seamlessly integrating patient care and administrative tasks in one system. With customized workflows and valuable insights, practice groups can enhance care collaboration and practitioner satisfaction with a dedicated practitioner interface designed to maximize efficiency.

Practitioners can expect:



Automated workflows and auto-populated patient data enable faster documentation



A single login that reduces the time spent accessing multiple systems



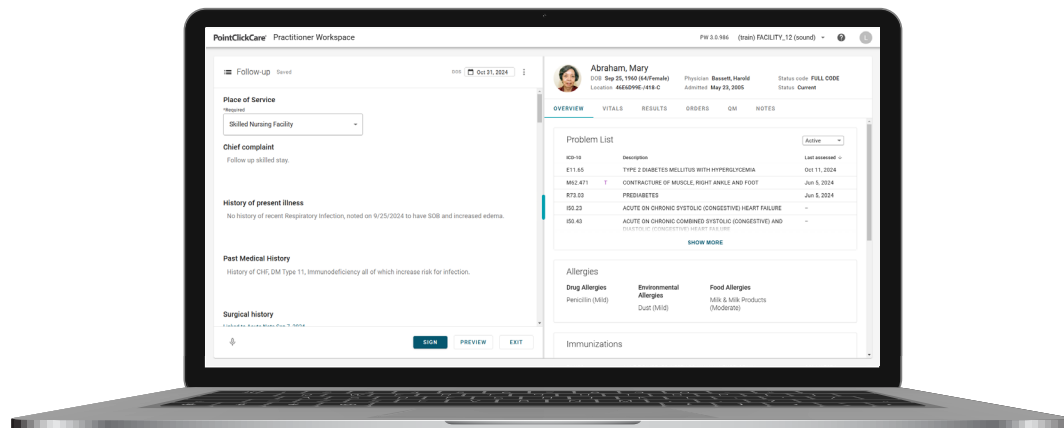
Accelerated care coordination through a shared patient record



Access to data and reporting to gain greater insights into patient care requirements



Improved ability to engage in value-based care arrangements





The Time to Embrace a New Era of Practice Group Efficiency is Now

Modernizing care delivery with a unified EHR is not just a technological upgrade — it's a strategic imperative for practice groups seeking to thrive in today's complex healthcare environment. By embracing interoperable, data-driven solutions, practice groups can streamline operations, improve clinical outcomes, and position themselves as leaders in the next era of healthcare.

Next Steps:

[Request a Demo](#)

Your Solution to
Empowering Practice
Groups With an EHR



Ready to enhance efficiency with
EHR for Practice Groups?

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