

Your EHR is the record. ED Optimization is the radar.

ED Optimization complements your EHR by **pushing** only essential, standardized, cross-setting insights **into** your ED workflow **before** an encounter, so clinicians can make decisions faster with less searching.

Your EHR	ED Optimization
Stores a full patient record from within your health system with searchable charts, encounters and documents.	Pushes a patient-centric summary into your workflow: <ul style="list-style-type: none">• Just what you need for rapid ED decisions: standardized, concise, seamless• Automated, instant notifications delivered within seconds of patient registration• Notifications are clear, consistent and easy to follow No hunting. No guessing. No overload.
Surfaces data primarily from inside your health system and limited connected settings within your EHR or network.	Expands visibility beyond your walls and EHR: <ul style="list-style-type: none">• Draws from the largest nationwide care collaboration network• Over 30,000 care settings including ambulatory, behavioral, acute, and post-acute• From any EHR or health system No matter where the patient has been seen.
Supports clinical workflows as the system of record . Available to search, view and document.	Seamlessly embeds into your ED workflow: <ul style="list-style-type: none">• Critical insights arrive in the EHR, not a separate portal Fewer clicks, “refreshes”, and searches.
Displays a broad patient history that can slow ED triage.	Delivers essential, actionable insights: <ul style="list-style-type: none">• Quickly identify high-risk patients of interest• View specific insights collected from the patient's broader care team, anywhere in the US• Obtain the only SNF Stay Summary for post-acute transfers, powered by AI-driven transfer insights, diagnoses, administered medications and more Improving triage and throughput.
Presents a broad spectrum of clinical data with a variety of tools and alerts that can overwhelm and fatigue users.	The right data in the right moment has proven impacts: <ul style="list-style-type: none">• Torrance Memorial cut avoidable ED utilization by ~50% and reduced 100+ provider hours per week searching charts• Sutter Health reduced ED LOS by up to 40%• Community Health Network saw a 33% drop in post-acute readmissions

Discover more



PointClickCare is a leading health tech company with one simple mission:
to help every provider deliver exceptional care.