

PointClickCare®

Solution Sheet

The Data Foundation for Transitions of Care

Nationwide Acute + SNF Coverage
Real-time, normalized, member-matched ADT feeds and clinical discharge documents for Health Plans



Without real-time visibility across acute and post-acute, workflows prioritize on incomplete information. Risk builds unseen. Outreach lacks context. The window to intervene closes before teams act. Full visibility changes what's possible.

Your workflows can only act on what they can see. Most are missing the full picture.

Real-time ADT from acute and post-acute shows where members are. CCDs from inpatient and ED encounters provide clinical context. Together, they power workflows to reduce readmissions, close care gaps, and drive quality performance.

\$1 Million

In approximate yearly savings by preventing just one readmission per week.¹

1 in 4

SNF residents are readmitted within 30 days.²

2/3

are preventable.²

1 – \$17,700 average cost per adult 30-day readmission (HCUP NRD, 2020); 1/week ≈ \$1M/year.

2 – BMJ Open Qual. 2018;7:e000245

Power the workflows that drive outcomes.



Real-time visibility across settings

Tap a single, normalized ADT feed that's member-matched via our proprietary MPI and delivered within 30–90 seconds of an event—wherever your members receive care across acute and post-acute settings in all 50 states.



Clinical data that powers outreach and analytics

Clinical discharge documents from inpatient and ED encounters enable smarter risk models, informed outreach, risk adjustment, quality improvement, and more.



Built to integrate, built to customize

Integrates into care management, UM, analytics, and reporting. Filtered by LOB, market segment, or risk score. We deliver the foundation. You build.

Three Components. Complete Visibility.

Real-time, curated HL7 ADT from acute and post-acute settings. Clinical discharge documents from inpatient and ED encounters. Member-matched through our proprietary eMPI. Customizable by line of business or market segment. Three components that form the data foundation for your transitions of care workflows.



Acute Aware

Real-time ADT from 2,800+ hospitals and 3,600+ clinics.

Your members don't stay in one place. Neither should your visibility. Know the moment they're admitted, transferred, or discharged—wherever they receive care. Power timely outreach, smarter prioritization, and proactive utilization management.



Acute Clinical Aware

Clinical discharge documents from inpatient and ED encounters.

Turn clinical context into action. Discharge summaries, medication lists, and clinical notes power informed outreach, strengthen predictive analytics, support risk adjustment, and close care gaps that drive quality performance. We deliver the data. The possibilities are yours to build.



SNF Aware

Real-time ADT from 27,000+ SNFs and long-term care providers.

Post-acute is where risk concentrates—and where preventable readmissions start. Visibility into SNFs and long-term care lets you intervene during the stay, ensure appropriate care settings, and reduce costly returns to the hospital.

Your workflows shouldn't change to fit the data.
The data should fit your workflows.

Integrate into your CM platform, UM system, notification engine, or data lake. Power real-time alerts, case generation, prior authorization, concurrent review, outreach worklists, risk adjustment, outcomes reporting, and more—all from the systems your teams already use. Choose HL7 MLLP, HTTPS, or SFTP delivery—real-time or scheduled. Our curated, normalized feed lowers engineering lift and noise, so teams can focus on decisions, not data wrangling.

See what full visibility makes possible.

PointClickCare is a leading health tech company with one simple mission:
to help every provider deliver exceptional care.

Discover more



PointClickCare