

# PointClickCare®

Solution Sheet

## Discharge Intel

Clinical Intelligence Within 24 Hours of Discharge.  
Informed Interventions. Immediate Impact.



Prevent readmissions. Drive quality performance. Build member trust. Discharge Intel arms your care team with clinical intelligence within 24 hours of discharge—turning post-discharge outreach from detective work into decisive action.

## Chasing Charts Instead of Changing Outcomes.

Cost and quality outcomes are won or lost in the first 48 hours after discharge. But care managers are spending that critical window hunting for context—not acting on it. Discharge Intel closes the clinical context gap.

**75%**  
of health plans

see care managers as information gatherers rather than trusted advisors<sup>1</sup>

**50%+**  
of health plan leaders

of health plan leaders name the same top barriers blocking effective post-discharge intervention: fragmented data, disengaged members<sup>1</sup>

## From Reactive to Ready. Armed to Act.

**Over 70%** of health plan leaders believe Discharge Intel is the solution for their top 3 investment priorities:<sup>1</sup>

Reducing Preventable Readmissions	Lowering Total Cost of Care	Improving HEDIS & Star Performance
-----------------------------------	-----------------------------	------------------------------------



### Readmissions Reduced. Costs Controlled.

Clinical context within 24 hours means barriers and risks are addressed in the critical window where outcomes are determined.



### HEDIS Gaps Closed. Stars Raised.

Revenue Realized. Clinical context in the measurement window means faster gap closure—and the quality revenue that comes with it.



### Prepared Outreach. Proven Follow-Through.

Context enables preparation. Preparation and planning build member trust. Trust drives the follow-through and engagement that moves outcomes.

# How Discharge Intel Delivers



## AI-Powered Clinical Insights That Drive Action.

20+ pages of clinical documentation distilled into what matters: medication reconciliation, discharge instructions, treatment plan, problem list—the intelligence that drives proactive care planning.



## Intelligence Delivered in 24 Hours

Timing is everything. Clinical context within 24 hours means care managers can operationalize insights for outreach while the window to impact member outcomes is still open.



## EHR-Agnostic Coverage

Your members don't stay in one system. Neither should your clinical intelligence. 2,800+ hospitals, 3,600+ clinics, any EHR—one unified view regardless of where care happens.



## Purpose-Built to Perform

Purpose-built for impact. Actionable workflows that drive the performance that matters—reducing costs, improving quality, and transforming member outcomes. Ready to go from day one.

“Before this, we had zero visibility and were flying blind. Now we can be proactive rather than reactive. Discharge Intel is a total game changer.”

— **Care Manager**, Regional Health Plan

## Informed Intervention. Immediate Impact.

PointClickCare is a leading health tech company with one simple mission:  
to help every provider deliver exceptional care.

Scan to  
request a demo



**PointClickCare**<sup>®</sup>