

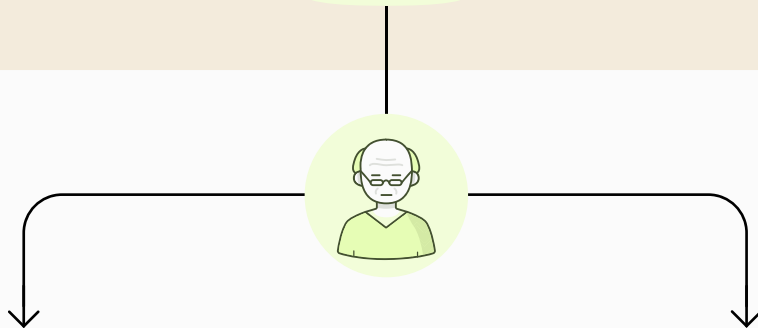
PointClickCare®

Shine a Light on Post-Acute Care

Turn post-acute visibility into measurable quality performance—before transitions fail—with PAC Management IQ

The Member's Journey

Post-Acute Care Drives Your Costs and Quality Outcomes.
But You Can't Manage What You Can't See.



The Post-Acute Data
Black Hole: Where Quality
Measures Disappear

PAC Management IQ:
Your Post-Acute
Spotlight



Hospital > SNF Admission/Custodial Admission

The Black Hole

PAC Management IQ

Member disappears from view after discharge:

- Claims-driven awareness** — You find out after the readmission
- Chart chasing** — Your team hunts for information that should be at their fingertips
- Extended lengths of stay** — Members stay in costly settings longer than necessary
- Failed transitions** — Members who should be thriving in the community end up back in the hospital or stuck in institutions

The result?

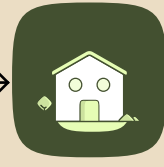
Avoidable costs. Preventable readmissions. Missed opportunities for community repatriation.

Your team sees: Member arrives in post-acute care

- Real-time admission alerts and immediate clinical snapshot on day 1

Quality impact:

Earlier identification positions your team to flag readmission risk and begin transition planning from day one — before costs escalate or members get stuck in costly settings



During the SNF/Custodial Stay

The Black Hole

PAC Management IQ



No visibility into clinical changes, rising risk, or progress.

No early warning before a readmission occurs and no insight into whether the member is progressing toward discharge

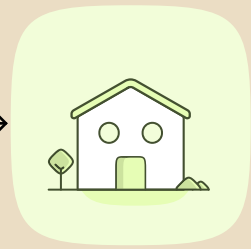
Your team sees:

Rising risk and clinical changes as they happen

- AI-driven Predictive Return to Hospital (pRTH) scores, trending in real time
- Contributing clinical factors: vitals, ADLs, therapy notes
- Functional trends
- LTSS/HCBS eligibility signals

Quality impact:

Prevent avoidable readmissions
Coordinate community supports during stay
Identify LTSS and community support needs before discharge



Pre-Discharge > Community Transition

The Black Hole

PAC Management IQ



**Incomplete discharge data;
extended LOS due to
missing information;
failed community transitions**

Your team sees:

Everything they needed
for a safe, timely transition

- Complete discharge intelligence
- Medication lists for accurate reconciliation
- Community support needs (LTSS, DME, home health, transportation)
- Barriers to discharge flagged early

Quality impact:

Earlier coordination of community supports
and complete discharge info

Cost Control: Faster, safer transitions to
lower-cost settings

When post-acute care is visible,
quality becomes manageable—and outcomes improve
for members who need it most.

With PAC Management IQ, your team gets:

- Fewer avoidable readmissions** — Identify rising risk early and intervene sooner
- Stronger care transitions** — Enable timely, informed outreach with full, clinical context
- Better member experience** — Support safer, more coordinated transitions
- Scalable efficiency** — Reduce chart chasing and rework for care teams

PAC Management IQ:

**Finally, health plans can actively manage
post-acute care—protecting quality, controlling costs,
and helping more members return safely to the community.**

Powered by the leading post-acute system of record.

[Learn more >](#)

PointClickCare is a leading health tech company with one simple mission:
to help every provider deliver exceptional care.

PointClickCare