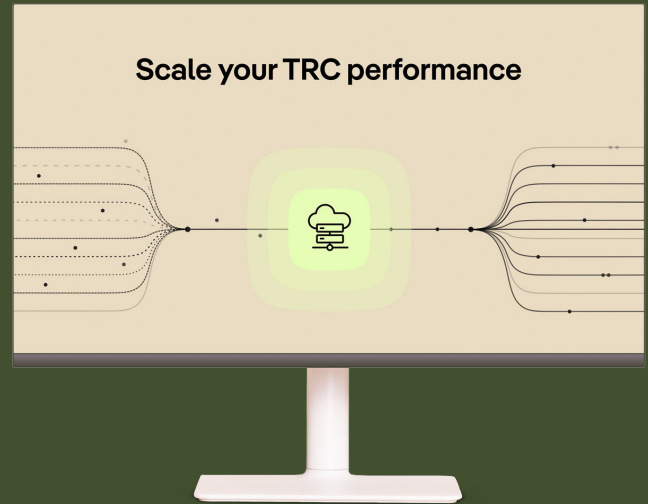


PointClickCare®

Network Notify

For Health Plans

Automate and Scale TRC Performance at the Speed Your Star Ratings Demand.



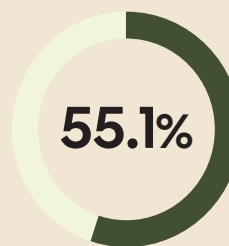
Two of TRC's four components depend on hospital-to-PCP communication inside a 2-business-day window: admission notifications and discharge documentation. They're consistently the hardest for plans to scale through manual outreach.

**Real-time action
the moment a member falls
into a TRC denominator**

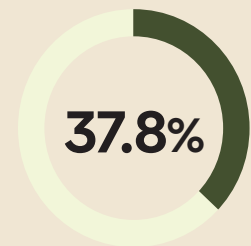
Network Notify automates the data exchange the TRC CMS Star measure depends on — delivering timely admission notifications and discharge documentation between hospitals and PCPs, so quality teams can scale TRC performance at the speed Star ratings demand.

The 2025 NCQA Medicare Advantage TRC Star Measure Performance Averages

Notifications of Inpatient Admission



Receipt of Discharge Information



How Network Notify Helps Quality Teams Move TRC



Drive TRC Gap Closure.

Automate admission notifications and discharge delivery PCPs need to close time-critical TRC components.



Move Multiple Star Measures.

One operational lift moves TRC, triple-weighted PCR, MRP, and CAHPS — measures that drive Star ratings.



Protect Your Star Revenue.

Defend the bonuses, rebates, and member growth that depend on your Star rating.

Key Features



See qualifying TRC encounters the moment they happen

- ADT monitoring identifies qualifying inpatient encounters in real time, matched to your eligibility file. Every encounter is flagged in time to act.
- Members enter the TRC denominator the moment they're admitted without claims lag or manual delay.



Automate provider notification and discharge delivery at scale

- ADT monitoring identifies qualifying inpatient encounters in real time, matched to your eligibility file. Every encounter is flagged in time to act.
- Discharge documentation is delivered via direct secure message within the time-critical window that drives your Star rating.



Track TRC performance early and target re-engagement that counts

- Every delivery is logged with timestamps and DM status. Pinpoint providers needing re-engagement to document receipt in the medical record.
- See leading indicators of TRC performance without waiting for claims-based confirmation.

PointClickCare is a leading health tech company with one simple mission:
to help every provider **deliver exceptional care.**

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